# **FEMA Grants Outcomes (FEMA GO)**

FEMA Grants Outcome (FEMA GO) is the new Federal Emergency Management Agency (FEMA) grants management system that is consolidating existing grant programs into one system for applicants, award recipients, and FEMA staff.

To learn more about FEMA GO visit our webpage.

#### How will I manage prior year grant awards?

Prior year awards will remain in the legacy systems until the data can be migrated. Timing and communications around those migrations will be forthcoming. However, we anticipate the need to use both systems for a period.

#### What is happening to the other grants systems?

The legacy grants systems' functionalities and business processes will be modernized and developed in FEMA GO. The legacy systems will be decommissioned once; 1.) FEMA GO is at full operating capacity; 2.) the grants data in the legacy systems is migrated to FEMA GO; and 3.) users validate that they have all the information they need to manage those grants. Users of FEMA's legacy grants management systems will transition to FEMA GO as grant programs migrate onto the new platform.

## Will FEMA provide resources to guide applicants through the grant application process?

Yes. To successfully transition all users to FEMA GO, FEMA continues to develop and add user guides and training materials to the FEMA GO website to create a more user-friendly and customer-centric experience.

# Will FEMA provide training for FEMA GO?

Yes. FEMA GO has a comprehensive training program for all stakeholders using the system. FEMA grant programs also offer training webinars to their external stakeholders. The FEMA GO training team develops user guides and training webinars for FEMA internal staff. User guides, one-pagers, and Frequently Asked Questions (FAQs) for external stakeholders are located on the <u>FEMA GO website</u>. FEMA will update, create, and add user guides to the website as new functionality is available and when new grant programs get built in FEMA GO.

The goal is to make FEMA GO user-friendly and intuitive to eliminate or reduce the need for extensive training. The training team will continue to work with system developers to provide training following the initial deployment for



each functionality and then in an on-going, as-needed basis to complement training materials and user guides. The training program will cover each phase of the grant lifecycle.

Training priorities are determined by each of FEMA's grant programs and may be subject to change as the virtual training environment is developed and aligned with new FEMA GO capabilities.

#### What training resources are available for FEMA GO?

The FEMA GO Resources website includes on-demand access to step-by-step user guides and instructional videos to help users learn to navigate the system in each phase of the grant life cycle. Topics include:

- How to Register
- **Application Process**
- FEMA GO Pass-through Application and Subapplication Process
- Request for Information (RFI)
- **Award Acceptance**
- Request a Payment
- Request an Amendment
- Federal Financial Report (SF-425), Performance Progress Report, and Initiate Closeout (SF-428)

This webpage is updated regularly as new information becomes available.

Contact the FEMA GO Training Team at: fema-go-trainingsection@fema.dhs.gov for additional training questions or support with training materials.

## Does FEMA offer instructor-led training?

Yes. Instructor led training is provided by the various FEMA grant program staff. Review your specific grant program's website for available training opportunities.

## When will I begin using FEMA GO?

You will receive communications from FEMA Headquarters or your specific grant program office about new grant awards that will be managed in FEMA GO. The Notice of Funding Opportunity will also stipulate which grant management system to use to submit a grant application. Following is a list of non-disaster programs onboarding in FY24:

Non-Disaster Programs Onboarding in FY 24		
Program Abbreviation	Program Name	
SHSP	State Homeland Security Program (subprogram of HSPG)	
UASI	Urban Areas Security Initiative (subprogram of HSPG)	
OPSG	Operation Stonegarden Grant Program (subprogram of HSGP)	
NSGP-UA	UASI Nonprofit Security Grant Program (subprogram of NSPG)	
NSGP-S	State Nonprofit Security Grant Program (subprogram of NSPG)	
THSGP	Tribal Homeland Security Grant Program	
EOC	Emergency Operations Center	
RCPGP	Regional Catastrophic Preparedness Grant Program	
EMPG	Emergency Management Performance Grants	
EFSP	Emergency Food and Shelter National Board Program	
NGWS	Next Generation Pilot Program	
CMPP	Case Management Pilot Program	
PSGP	Port Security Grant Program	
TSGP	Transit Security Grant Program	
IBSGP	Intercity Bus Security Grant Program	
IPR	Intercity Passenger Rail Program	
TVTP	Targeted Violence and Terrorism Prevention Grant Program	
SLCGP	State and Local Cyber Security Grant Programs	
TCGP	Tribal Cyber Security Grant Program	

Disaster programs will be transitioned to FEMA GO in phases. Phase 1 programs are listed below, and the timing of specific declarations will be communicated in advance by your regional office.

Phase 1 Disaster Programs		
Program Abbreviation	Program Name	
HMGP	Hazard Mitigation Grant Program	
HMGP-PF	Hazard Mitigation Grant Program – Post Fire	
FMAG	Fire Management Assistance Grants	
DCM	Disaster Case Management	

#### What systems and/or grants programs are to be developed next?

The program has a FEMA GO Product Roadmap to deliver new products and features in the system that is updated each quarter to reflect work over the coming year. Roadmap planning is a fully collaborative effort with FEMA grant programs, and programmatic subject-matter experts, that meet quarterly to recommend prioritization of programs and functionality being integrated into FEMA GO.

FEMA offers quarterly status briefings to keep stakeholders informed about the release schedule for new functionality and enhancements. All stakeholders are welcome to attend. To receive announcements for the quarterly status briefing sign-up at: FEMA Grants News.

#### Will other FEMA systems undergoing modernization efforts be compatible with FEMA GO?

Yes. There are currently three major IT modernization efforts underway within FEMA.

- The Financial Systems Modernization improves the Integrated Financial Management Information System, which is the FEMA legacy financial management system.
- The Enterprise Data and Analytics Modernization Initiative (EDAMI) optimizes the use of FEMA and emergency management data through greater data sharing and analytics capabilities to ensure data-driven decision making. Its FEMA Data Exchange (FEMADex) cloud-based data analytics platform will replace FEMA's legacy Enterprise Data Warehouse.
- A modernization of the Individual Assistance module within the National Emergency Management Information System (NEMIS) platform will enhance FEMA's Individual Assistance program's ability to provide rapid, holistic, and integrated support to individuals This modernization will allow FEMA to respond more quickly to changing administrative and agency priorities for helping individuals impacted by disasters by replacing the aging and fragile Individual Assistance system in parallel with the FEMA GO development effort.

Due to the interrelated functions and needs for these efforts, FEMA GO stays connected with modernization programs and actively works with their program management offices. This ensures seamless integration and compatibility between these systems as each one moves toward a new solution. Ultimately, end users will experience enhanced functionality and greater overall satisfaction with the administration of their grants.

# What business capabilities will be built into FEMA GO?

FEMA GO is being built to perform all business functions that fall within the five phases of the Grants Management Lifecycle: pre-award, award, post-award, closeout, and post-closeout. Any functionality that is needed to complete grant work will fall within the scope of this initiative.

The following graphic explains the basic functionality of the Grants Management Lifecyle. For additional capabilities of FEMA GO, visit FEMA Grants Outcomes (FEMA GO) | FEMA.gov.



Unified Grants Management Life Cycle

### Are there data analytics and reporting resources or tools available?

Yes, but the current functionality is only available to a specific set of FEMA users. FEMA GO provides reporting and analytic data through data hubs accessible to data analysts in the FEMA Headquarters and Regional Offices. FEMA GO will develop accessible data sets and will integrate with the EDAMI system to support the full analytics community, including non-FEMA users.

## What are the user roles and permission within an organization?

Roles determine the permissions a user is granted in FEMA GO. The following chart information about user roles and permission. The user roles and permission can be found in the FEMA GO Startup Guide.

Authorized Organization Representative (AOR)	Manages team members and has all permissions for the organization, including submitting information to FEMA. No limit on the number of AORs.
Organization Member	Can view and edit all information but cannot submit to FEMA or manage teams.
Programmatic Member	Can view and edit all information and submit amendments and programmatic reports.

Financial Member	Can view and edit all information and can only submit payments or draw down requests, financial reports, and amendments.
Grant Writer	Can view and edit all information for an application or subapplication.
Subrecipient Authorized Representative (SAR)	Can view, edit, and submit a subapplication and give other users subrecipient role permissions.
Subrecipient Member	Can view and edit a subapplication.

## Is there a FEMA GO Help Desk?

Yes. All issues should be reported to the FEMA GO Help Desk to resolve user issues as quickly and efficiently as possible. Users can contact the Help Desk by calling 1-877-585-3242 or by emailing FEMAGO@fema.dhs.gov. All issues should be reported to the FEMA GO Help Desk to create and track a ticket, research, analyze, and resolve the issue being reported by a user. If the resolution of the issue requires more in-depth knowledge or research, the Help Desk will escalate the issue to program or technical experts.

The Help Desk is open Monday through Friday 9 a.m. to 6 p.m. ET.