

Keep Your Recovery on Track

Release Date: ??? 1, 2021

Mississippians who applied for assistance from FEMA after Hurricane Ida should stay in touch with the agency to update application details with any new information.

It is critical to keep FEMA advised. Missing or outdated material could delay your getting help.

Information that needs to be updated may include:

- Your current housing situation, phone number or mailing address.
- Adding or removing the name of a person designated to speak for you.
- Adding or changing names of household members and number of people living in the home.
- Changes in your application for FEMA help.
- Correcting or verifying home and property damage.
- Updating your payment preference.

The easiest way to provide missing or new information is to create an account at DisasterAssistance.gov.

If you don't have Internet access or need services not on the FEMA website, call the Helpline at 800-621-3362

When contacting FEMA, be sure to refer to the nine-digit application number you were issued when you applied. This number is included in all correspondence you get from FEMA; it is very important to use this number.

The deadline to apply for disaster assistance is Dec. 22, 2021.

If you have not yet applied for FEMA help, please do so before that deadline by visiting DisasterAssistance.gov, by calling 800-621-3362, or by using the [FEMA mobile app](#). If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.



FEMA

Page 1 of 2

Operators are on duty seven days a week from 6 a.m. to 10 p.m. CST.

Applicants should mention any access or functional needs they may have when applying. FEMA can provide interpreters, real-time captioning, and information in alternate formats such as Braille, large-print, audio, and electronic versions. The agency also provides free services to help survivors communicate with its staff and understand FEMA programs, including:

- Information available in accessible electronic formats on FEMA's website and social media.
- Qualified American Sign Language interpreters.
- Qualified multilingual interpreters.
- Information written in multiple languages.

For the latest on the recovery effort following Hurricane Ida, please visit www.fema.gov/disaster/4626. Follow us on Twitter at twitter.com/femaregion4 and www.facebook.com/fema.

