

Fact Sheet: FEMA May Help April 13 Storms Survivors with Generator Costs

Release Date: 6? 23, 2020

- April 13 storm survivors who applied for FEMA help may receive grants for generator costs.
- The applicant's registered dwelling must be their primary residence and located in Aiken, Barnwell, Berkeley, Colleton, Hampton, Marlboro, Oconee, Orangeburg or Pickens county.

Survivors Who Owned a Generator Prior to the April 13 Storms

- Generators must have been damaged as a result of the April 13 storms for FEMA to consider helping them for replacement or repair costs.
- The allowable grant amount for generators is limited to the prevailing retail or rental rate for a 5.5 kw-sized generator, as identified by FEMA.

Survivors Who Purchased or Rented a Generator following the April 13 Storms

- Survivors may be eligible for FEMA financial help if they purchased or rented a generator to power medical equipment.
- The survivor must submit a statement from a medical services provider, indicating the equipment is medically necessary.
- The rent or purchase must have been due to disruption in electrical utility service caused by the April 13 storms.
- The allowable grant amount for generators is limited to the prevailing retail or rental rate for a 5.5 kw-sized generator, as identified by FEMA.
- The eligible reimbursement period for generator rental costs or purchase is the incident period, April 12 to April 13.

How to Appeal

- Survivors who applied for help may appeal if they disagree with FEMA's decision on generator reimbursement.



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- They should submit an appeal letter that explains why they disagree with FEMA's decision. It's important to specify how reimbursement claims are disaster-related and to attach supporting documents.
- Mail documents and the letter within 60 days of receiving a determination letters the address below. Also attach the cover letter you received from FEMA.
 - FEMA National Processing Service Center
 - P.O. Box 10055
 - Hyattsville, MD 20782-7055
- Survivors may also submit them online at disasterassistance.gov or fax them to 800-827-8112.
- Those who still have questions may call the FEMA helpline at 800-621-3362 or TTY 800-462-7585.

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