

Jones County Disaster Recovery Center to Close

RALEIGH, N.C. – The Jones County disaster recovery center located in Trenton will close permanently at 6 p.m. Wednesday, Nov. 21.

The Jones County center is located at:

County Civic Center

794 Hwy 58 South

Trenton, N.C. 28585

Hours: 9 a.m. to 6 p.m. Monday to Saturday, through Nov. 21

Closing Wednesday, Nov. 21 at 6 p.m.

Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may still register for assistance by:

- Calling the disaster assistance helpline at 800-621-3362 or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available. You can also update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.
- Going online to [DisasterAssistance.gov](https://www.disasterassistance.gov) or [DisasterAssistance.gov in Spanish](https://www.disasterassistance.gov).



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- Downloading the [FEMA mobile app](#) or [FEMA mobile app in Spanish](#).
- Downloading the [ReadyNC app](#).

Visiting any recovery center that remains open. To find center locations and current hours, download the [FEMA mobile app](#), the [ReadyNC app](#), or visit [FEMA.gov/DRC](#). Center hours and operations are adjusted based on visitor demand. All centers are closed on Sundays.

If you have questions about a U.S. Small Business Administration low-interest disaster loan, you may contact the SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov or visiting SBA's website at [SBA.gov](#). People who are deaf and hard-of-hearing may call 800-877-8339.

If you have unmet disaster-related needs, you may call the statewide referral service at 2-1-1 or 888-892-1162, or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit [ncdps.gov/Florence](#) and [FEMA.gov/Disaster/4393](#). Follow us on Twitter: [@NCEmergency](#) and [@FEMARegion4](#).

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