

Insurance Auto Dialer

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ST. CROIX, Virgin Islands – FEMA wants eligible survivors to receive all their assistance. Virgin Islanders may receive a phone call as a reminder that survivors affected by hurricanes Irma and Maria have up to 12 months from the date of registration to submit insurance settlement documents, exclusion, or a denial letter, especially if there has been a 30 day or more delay. FEMA has been working with the territory to identify short and long-term housing assistance options to meet the individual needs of survivors.

- Please fax your insurance documents to 800-827-8112 or mail copies to FEMA, PO Box 10055, Hyattsville, MD 20782-8055 or upload the documents at DisasterAssistance.gov.
- If you have any questions, please contact FEMA at 800-621-3362. If you have a speech or hearing disability and use 711 or Video Relay Service (VRS), call 800-621-3362.
TTY: 800-462-7585.

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FEMA's mission is helping people before, during, and after a disaster.

For official information on the recovery effort following the hurricanes, please visit www.informusvi.com or www.usviupdate.com. Follow us on social media at twitter.com/femaregion2 and www.facebook.com/FEMAUSVirginIslands. To sign up for emergency, weather related, public safety and service disruption alerts on the Virgin Islands, sign up for [Alert VI](#) or copy <https://member.everbridge.net/index/892807736729008#/login> into your browser.

To donate or volunteer, contact the voluntary or charitable organization of your choice through the National Voluntary Agencies Active in Disasters (NVOAD) at www.nvoad.org. For those who wish to help, cash donations offer voluntary agencies the most flexibility in obtaining the most-needed resources and pumps money into the local economy to help businesses recover. The Community Foundation of the Virgin Islands also has the "Fund for the Virgin Islands" at www.USVIrecovery.org.



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