

FEMA Offers Repair, Rebuilding Advice at Community Facilities in Brunswick, Jones, Lee, Lenoir and Nash Counties

Release Date: ?? 3, 2017

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DURHAM, N.C. – FEMA mitigation specialists will be on hand next week at five local community facilities to answer questions and offer home improvement tips to prevent or reduce damage from future disasters and techniques to build hazard-resistant homes.

Most of the information and the free publications provided are geared for do-it-yourself work and general contractors. Recovery topics to be covered include flood insurance, elevating utilities and rebuilding flooded homes.

FEMA advisors will be **available from 8 a.m. to 5 p.m. Monday, Feb. 6 through Friday, Feb. 10** at the following locations:

Brunswick County

County Government Center
Building C
3325 Old Ocean Hwy.
Bolivia, NC 28422

Jones County

County Administration Building
418 NC Hwy. 58 North
Trenton, NC 28585



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Lee County

Board of Election Building
225 South Steele St.
Sanford, NC 27330

Nash County

County Emergency Management Offices
120 West Washington St., Suite 1102
Nashville, NC 27856

Free reference booklets with information on protecting your home from flood damage will be available at all locations. More information about strengthening property can be found at www.fema.gov/what-mitigation.

North Carolina survivors who have questions about their flood insurance policies and coverage should call the FEMA Helpline at **800-621-3362** (Option 2) for voice, 711 and Video Relay Service. If you are deaf, hard of hearing or have a speech disability and use a TTY, call **800-462-7585**. Specialists can help with service claims, provide general information regarding policies and offer technical assistance to aid in recovery.

For more information on North Carolina's recovery, visit fema.gov/disaster/4285 and readync.org. Follow FEMA on Twitter at [@femaregion4](https://twitter.com/femaregion4) and North Carolina Emergency Management [@NCEmergency](https://twitter.com/NCEmergency).

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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** or TTY at **800-462-7585**.*

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow FEMA on twitter at [@femaregion4](https://twitter.com/femaregion4). Download the FEMA app with tools and tips to keep you safe before, during, and after disasters.



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Dial 2-1-1 or 888-892-1162 to speak with a trained call specialist about questions you have regarding Hurricane Matthew; the service is free, confidential and available in any language. They can help direct you to resources. Call 5-1-1 or 877-511-4662 for the latest road conditions or check the ReadyNC mobile app, which also has real-time shelter and evacuation information. For updates on Hurricane Matthew impacts and relief efforts, go to [ReadyNC.org](https://www.readync.org) or follow N.C. Emergency Management on [Twitter](https://twitter.com/NCDEM) and [Facebook](https://www.facebook.com/NCDEM). People or organizations that want to help ensure North Carolina recovers can visit [NCdisasterrelief.org](https://www.ncdisasterrelief.org) or text NCRecovers to 30306.

*The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Customer Service Center by calling **(800) 659-2955**, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call **(800) 877-8339**.*



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