

Clean and Sanitize Assistance

Release Date: Th10 3, 2024

If your home was damaged but you can live in it safely after Hurricane Helene, FEMA may be able to provide up to \$300 in one-time financial assistance to help with cleanup. This assistance is for eligible homeowners and renters.

You may qualify for FEMA assistance if you meet the following criteria:

- Your pre-disaster primary home must be in one of the counties designated for Individual Assistance for Hurricane Helene.
- Based on a FEMA inspection, your home has disaster damage; or if you are a renter, the inspection noted clean-up actions are needed or have already been done.
 - If you have already cleaned up, save your receipts from any supplies, materials or paid help.
- The damage is not covered by your insurance.
- FEMA determines your disaster-damaged primary residence is safe to occupy.

How to Apply

Go online to DisasterAssistance.gov, use the [FEMA App](#), or call **800-621-3362**.

Lines are open every day and help is available in most languages. If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service. For an accessible video on how to apply for assistance go to [FEMA Accessible: Applying for Individual Assistance - YouTube](#).

If you applied to FEMA after Hurricane Debby and have additional damage from Hurricane Helene, you will need to apply separately for Helene and provide the dates of your most recent damage.

