

Mora Claims Office to Open Expanded Facility for Those Affected by Fire, Flood

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SANTA FE, N.M. — The FEMA Hermit's Peak/Calf Canyon Claims Office in Mora is growing. The new facility with expanded operations will open to the public Monday, April 1.

The new space consists of two accessible buildings and a parking lot, all located behind the Mora County Courthouse, 1 Courthouse Dr., Mora, NM.

“We’re excited to finally see the expansion of the Mora HPCC Claims Office,” said Mora County Commissioner Veronica Serna. “With the increased filing of fire/flood claims, the desperately needed extra space and additional claims staff are greatly appreciated.”

Those affected by the Hermit's Peak/Calf Canyon Fire and subsequent flooding can visit the Claims Office to speak with Navigators and Claims Reviewers, pick up or submit Notices of Loss, Proofs of Loss, and other forms, ask about the claims process, or make an appointment to meet with staff.

Mora Claims Office Hours:

Monday, Wednesday, and Thursday — 7:30 a.m. to 5 p.m.

Tuesday — 7:30 a.m. to 7:30 p.m.

Saturday — 9 a.m. to Noon

Anyone impacted by the Hermit's Peak/Calf Canyon Fire and subsequent flooding is welcome to visit any one of our three Claims Offices. Visit fema.gov/disaster/current/hermits-peak/contact-us for locations and hours. The Claims Office Helpline is staffed Monday through Thursday, 7:30 a.m. to 5 p.m. Call 505-995-7133 for answers and solutions to your questions. Spanish-speaking operators are available.



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For information and updates regarding the Claims Office, visit the Hermit's Peak/Calf Canyon Claims Office website at fema.gov/hermits-peak. For information in Spanish, visit fema.gov/es/hermits-peak. Follow our Facebook page at facebook.com/HermitsPeakCalfCanyonClaimsOffice/ and turn on "Notifications" to stay current about the claims process, important deadlines, and other program announcements.



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