

FEMA May Call from an Unknown Number

FEMA and disaster service representatives are reaching out to Guam survivors of Typhoon Mawar that have applied for disaster assistance and federal programs. Representatives may call for a variety of reasons such as issues with applications (missing documents, insurance settlement paperwork, etc.), follow-up on access and functional needs and/or to schedule inspections at the address where damage was reported.

In these instances, phone calls may come from unknown numbers or unfamiliar area codes. If you receive a phone call from FEMA, don't share your personal information unless you are sure the person you are talking to is a legitimate FEMA representative.

If you receive a call from someone stating they are a FEMA representative, but you are skeptical, do not give out any information. Call 800-621-3362 to verify the call is legitimate.

If you suspect fraud, call the toll-free Disaster Fraud Hotline at 866-720-5721 or visit justice.gov/disaster-fraud/ncdf-disaster-complaint-form.

When an applicant calls the Helpline to speak with a FEMA representative, they may be asked to share personal information to verify identity.

How to Apply for FEMA Assistance

Guam residents who haven't yet applied for FEMA assistance you may still complete an application. The deadline to apply is July 27, 2023.

The fastest and easiest way to apply is by visiting disasterassistance.gov or via the [FEMA app](#). If it is not possible to apply online, you can call 800-621-3362. Help is available in many languages.



For more information on Guam's recovery from Typhoon Mawar, visit fema.gov/disaster/4715. Follow FEMA on Twitter at [FEMA Region 9 \(@femaregion9\)/Twitter](https://twitter.com/femaregion9) and at facebook.com/fema.



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