

Help is Available at the Disaster Recovery Centers

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Disaster Recovery Centers are one-stop shops where disaster survivors can get information and advice about community, state and federal agencies and other available assistance. They are accessible to all, including people with disabilities and those with access and functional needs.

The recovery centers, which began opening April 16, are staffed with trained FEMA specialists as well as representatives from Tennessee state agencies and the U.S. Small Business Administration.

These specialists can clarify information provided by FEMA or other agencies; they can explain the rental assistance available to homeowners and renters; they can help submit your documents to a FEMA processing center; and they can scan or copy new information or documents needed for case files. No appointment is needed to visit any recovery center.

Disaster recovery center visitors can connect with other agencies for help with immediate needs (such as removing storm debris, damaged belongings and construction materials that may present a health hazard, etc.). Recovery center specialists can also help survivors navigate FEMA recovery programs and insurance issues.

SBA representatives can provide program information and explain how to apply for SBA's low-interest disaster loans for homeowners, renters, businesses and private non-profits.

All recovery centers are accessible. Their assistive technology equipment allows survivors to interact with staff. Video Remote Interpreting is available and American Sign Language is available by request. The centers also have accessible parking, ramps and restrooms.

Below are the hours and locations of all open centers:



DRCs by County	Address	Hours of Operation/Days (Central Daylight Time)
Cannon	East Side Elementary School 5658 McMinnville Highway Woodbury, TN 37190	Opened Friday, April 21 Hours: 7 a.m. to 7 p.m. Monday to Saturday
McNairy	The Latta Theater 205 W. Court Avenue Selmer, TN 38375	Opened Tuesday, April 18 Hours: 7 a.m. to 7 p.m. Monday to Saturday
Tipton	Dyersburg State Community College Public Library 3149 Highway 51 South Covington, TN 38019	Opened Sunday, April 16 Hours: 7 a.m. to 7 p.m. Monday to Saturday
Wayne	Lincoln Brass Works 309 Hurricane Meadows Drive Waynesboro, TN 38485	Opened Saturday, April 22 Hours: 7 a.m. to 7 p.m. Monday to Saturday

MOBILE DRCs by County	Address	Hours of Operation/Days (Central Daylight Time)
Hardeman	Pleasant Grove Baptist Church 4050 Lake Hardeman Road Saulsbury, TN 38067	Open: Thursday, April 27 – Sunday, April 30 Hours: 8 a.m. to 7 p.m. Friday and Saturday 1 p.m. to 7 p.m. Sunday
Hardin	Crump Fire Hall 3020 Highway 64 Crump, TN 38327	Open: Thursday, April 27 – Sunday, April 30 Hours: 8 a.m. to 7 p.m. Friday and Saturday 1 p.m. to 7 p.m. Sunday
Macon	Macon County Emergency Communications District 898 Highway 52 By Pass East Lafayette, TN 37083	Open: Thursday, April 27 – Sunday, April 30 Hours: 8 a.m. to 7 p.m. Friday and Saturday 1 p.m. to 7 p.m. Sunday

After the Disaster Recovery Centers close, those who have an ongoing need for FEMA assistance can still get information about available recovery programs. Call the **FEMA Helpline at 800-621-3362**.

You may also apply for FEMA assistance at [DisasterAssistance.gov](https://www.disasterassistance.gov), use the [FEMA mobile app](#) or call the **Helpline**, which is open from **6 a.m. to midnight**



Central Daylight Time daily.

For the latest information on Tennessee's recovery from the severe storms, straight-line winds and tornadoes, visit [FEMA.gov/Disaster/4701](https://www.fema.gov/Disaster/4701). You may also follow [TN.gov/TEMA](https://www.tn.gov/TEMA); [Twitter.com/TEMA](https://twitter.com/TEMA), [Facebook.com/TNDisasterInfo](https://facebook.com/TNDisasterInfo), [@FEMARegion4/Twitter](https://twitter.com/FEMARegion4) and [Facebook.com/FEMA](https://facebook.com/FEMA).



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