

FEMA Provides Assistance for Other Disaster-Related Needs

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San Juan, Puerto Rico — FEMA's Individuals and Households Program not only provides financial assistance to Hurricane Fiona survivors with disaster-damaged homes, but can also provide financial help to cover other necessary expenses and serious needs not paid by insurance or other sources. Through the Other Needs Assistance (ONA) program, FEMA may provide financial assistance to cover medical, dental, funeral and burial expenses, and transportation assistance.

Medical and Dental Assistance: May assist with medical or dental expenses caused by the disaster, which may include injury, illness, loss of prescribed medication and equipment, insurance co-payments, or loss or injury to a service animal.

Funeral Assistance: May assist eligible individuals and households who incur or will incur expenses related to a death or disinterment attributed directly or indirectly to a declared emergency or major disaster.

Transportation Assistance: May assist eligible individuals with the repair or replacement of a vehicle that was damaged directly by the disaster and is no longer operable or safe to drive. Cosmetic repairs such as minor dents or scratches, will not be covered. Other conditions of eligibility apply.

To be eligible for some types of FEMA assistance, individuals must first apply for a low-interest disaster loan through the U.S. Small Business Administration. Know that you are never obligated to accept a loan.

Important Reminders:

- If you have already applied with FEMA for Housing Assistance, you do not need to apply separately for ONA.



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- If you receive a letter from FEMA requesting documentation, you should quickly respond to ensure FEMA has the most updated information. Submit missing or additional documentation as soon as possible.

Survivors can apply and view the status of their application online at DisasterAssistance.gov or by using [FEMA's mobile app](#). Individuals can also call the FEMA Helpline at 1-800-621-3362 to discuss their case with a FEMA representative. Press 1 for English, 2 for Spanish and 3 for all other languages. People who use a relay service such as video relay service (VRS), captioned telephone service or others, provide FEMA the number for that service. Phone lines operate from 7 a.m. to 2 a.m. seven days a week.

For more information you can visit: [Assistance for Housing and Other Needs | FEMA.gov](#).

