

Mobile Disaster Recovery Centers Open in Tehama County

Release Date: Tháng 10 1, 2021

SACRAMENTO, Calif. – Three Mobile Disaster Recovery Centers (MDRCs) will open in Tehama County beginning Oct. 3, operated by Federal Emergency Management Agency (FEMA). The MDRC will offer information on available resources to homeowners, renters and business owners who sustained damage to their property from the California wildfires.

- **R. Wild Horse Ranch**, 6700 State Highway 36 W., Platina, CA 96076 ?
Sunday, Oct. 3 and Monday, Oct. 4, 11 a.m. – 6 p.m.
- **Highlands Resort**, 41515 State Highway 36 E, Mill Creek, CA 96061 ?
Tuesday, Oct. 5 and Wednesday, Oct. 6, 11 a.m. – 6 p.m.
- **Red Bluff Community Center**, 1500 S. Jackson St., Red Bluff, CA 96080 ?
Thursday, Oct. 7 and Friday, Oct. 8, 11 a.m. – 6 p.m.

Survivors are encouraged to file insurance claims for damage to their homes, personal property, businesses and vehicles before applying for FEMA assistance. In addition to visiting the MDRC, the easiest way to apply is online at [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance). Survivors may also call the FEMA Helpline at 800-621-3362 (TTY 800-462-7585) from 4 a.m. to 10 p.m. PT, seven days a week. Multilingual operators are available. If you use a relay service, such as a videophone, InnoCaption or CapTel, give FEMA the number for that service.

Applicants for disaster assistance should have the following information prior to registration: Social Security number, address of the damaged primary residence, insurance coverage information, current telephone number and mailing address, and bank account and routing numbers for direct deposit of funds.

The MDRC will be accessible for individuals with disabilities, with on-site communication accessibility tools like amplified listening devices and Video Remote Interpreting. Additional accommodations can be made upon arrival. ASL interpreters and multilingual services will be available upon request



Federal agencies that will be present: Federal Emergency Management Agency and the U.S Small Business Administration.

To prevent transmission of COVID-19, protective measures will be in effect at the MDRC, including the availability of face masks and hand sanitizer, arrangement of chairs and use of physical barriers to maximize physical distancing between survivors and staff, and visual cues to indicate where to stand.

For more information about California's recovery, visit fema.gov/disaster/4610 and Cal OES' wildfirerecovery.caloes.ca.gov. The registration deadline is Oct. 25.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448 or 800-462-7585 (TTY/TDD).

FEMA's mission: Helping people before, during and after disasters.



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