

FEMA Helpline Will Close for Christmas and New Year's Holidays but Registration Will Still Be Available for Hurricane Zeta Survivors

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MONTGOMERY, Ala. – The FEMA telephone center that helps Hurricane Zeta survivors register for federal disaster assistance will be closed Dec. 24-25 and Dec. 31-Jan. 1, but Alabamians will still be able to register in other ways on those days.

Homeowners and renters in Clarke, Dallas, Marengo, Mobile, Perry, Washington and Wilcox counties can register with FEMA during the holiday closings by:

- Visiting [DisasterAssistance.gov](https://www.disasterassistance.gov)
- Using the FEMA App for smartphones

All other times, registration is available by calling **800-621-3362 (800-462-7585 TTY)**. Multilingual operators are available. The toll-free numbers are open daily from 7 a.m. to 10 p.m. local time. Those who use a relay service such as a videophone, InnoCaption or CapTel should provide FEMA with their specific phone number assigned to that service.

The deadline to register is Feb. 8, 2021.

For an accessible video, visit:

https://www.youtube.com/watch?app=desktop&v=yAHSPK_K7tg&feature=youtu.be



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