Douglas County: External Outreach Site to Open in Glide to Help Wildfire Survivors

Release Date: Tháng 10 21, 2020

SALEM, OR – A FEMA External Outreach Site opens Oct. 22 in Glide to assist Oregon residents in Douglas County
affected by recent wildfires and straight-line winds.

The site offers in-person visits for residents to get information about their application, ask questions about letters
they receive from FEMA, and have their documents scanned to be part of their application.

Representatives from FEMA's Individual Assistance program will be available at the site.

Hours for all FEMA External Outreach Sites are 8 a.m. to 6 p.m., Monday-Saturday. Outreach sites are also open in
Medford, Eugene, Stayton, Lincoln and Estacada.

FEMA External Outreach Site #6

Old Middle School Gym—**Opens 8 a.m. Oct. 22**

301 Glide Loop Rd.

Glide, Oregon 97443

The following External Outreach Sites are also available to assist disaster survivors:

FEMA External Outreach Site #1

Central High School 815 South Oakdale Ave.

Medford, Oregon 97501

FEMA External Outreach Site #2

Lane Events Center 796 W. 13th Ave.

Eugene, Oregon 97402

FEMA External Outreach Site #3

Stayton Community Center 400 W. Virginia St.

Stayton, Oregon 97385

FEMA External Outreach Site #4

Lincoln Outlet Mall 1500 S.E. East Devils Lake Rd. STE 200

Lincoln City, Oregon 97367

FEMA External Outreach Site #5

Estacada City Hall 475 S.E. Main St.

Estacada, Oregon 97023

At any time applicants with disabilities who may require a reasonable accommodation can ask FEMA staff directly or submit their accommodation request via email to FEMA's Office of Civil Rights at FEMA-CivilRightsOffice@fema.dhs.gov or by calling FEMA's Civil Rights Resource Line

at 833-285-7448.

To reduce the risk of COVID-19 spread through person-to-person contact, wearing a mask or face covering is required to gain entry and visitors receive “no touch” temperature screenings. Hand sanitizer is available to survivors and staff.

Federal staff wear masks, face shields and gloves. Workstations are spaced six feet apart to provide an extra level of protection for survivors and staff.
FEMA ensures that common areas are cleaned regularly during the day and workstations are sanitized after each visitor.

Survivors can visit any of the External Outreach Sites for in-person help; however, they do not need to visit an External Outreach Site to apply or update their application. They can apply for assistance or update an application in the following ways:

? Call FEMA toll-free at 800-621-3362 (TTY: 800-462-7585). The toll-free telephone lines operate from 7 a.m. to 10 p.m. PDT, seven days a week.
? Visit DisasterAssistance.gov.
? Check FEMA’s mobile app.
? Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their assigned number for that service. They should be aware phone calls from FEMA may come from an unidentified number.

All Oregonians – including those affected by the recent wildfires and straight-line winds – who have questions about repairing or rebuilding disaster damaged homes or want to learn more about building stronger and safer, to include creating defensive fire spaces, can contact FEMA Mitigation Specialists via email at FEMA-R10-MIT@fema.dhs.gov. This is a free service.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (TTY 800-462-7585). Those who use a Relay service such as a videophone, InnoCaption or CapTel should update FEMA with their assigned number for that service. They should be aware phone calls from FEMA may come

from an unidentified number. Multilingual operators are available. (Press 2 for Spanish).

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Follow FEMA Region 10 on Twitter and LinkedIn for the latest updates and visit FEMA.gov for more information.

FEMA's mission is helping people before, during, and after disasters.