

## West Virginia Referrals

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Category	Web Link	Assistance Description	Telephone
<b>Access and Functional Needs and Disabilities</b>	<a href="#">West Virginia Developmental Disabilities Council</a>	Working to assure that West Virginians with developmental disabilities receive the services, supports, and other forms of assistance they need to exercise self-determination and achieve independence, productivity, integration, and inclusion in the community.	304-558-0416 TDD 304-558-2376
<b>Access and Functional Needs and Disabilities</b>	<a href="#">West Virginia Center for Excellence in Disabilities</a>	Improve the lives of West Virginians with disabilities by supporting more diverse, inclusive communities. Education and training, research, resources, and services.	Morgantown (North): 304-293-4692 888-829-9426 TTY: (800) 518-1448 Big Chimney (South): 304-720-3200
<b>Access and Functional Needs and Disabilities</b>	<a href="#">West Virginia Commission for the Deaf and Hard of Hearing</a>	Assistive communication, registry of interpreters, resources, complaint forms, news, and education.	Voice/TTY: 304-558-1675 VP: 304-400-6959 Voice/TTY: 866-461-3578
<b>Aging Services</b>	<a href="#">West Virginia Bureau of Senior Services</a>	The West Virginia Bureau of Senior Services is the designated state agency that acts as the lead entity for programs serving older West Virginians. Topics such as how to get "Help at Home", "Staying Healthy", legal aid, insurance, consumer protection, and "In-Home Care Worker Registry". Online listing of Senior Centers and County Aging Providers.	304-558-3317 877-987-3646
<b>Aging Services</b>	<a href="#">West Virginia Aging and Disability Resource Network</a>	The West Virginia Aging & Disability Resource Network (ADRN) and our partner agencies are a bridge to available resources for long-term care services and supports. Online "Find Organizations" search by areas, zip codes, or providers.	866-981-2372

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Category	Web Link	Assistance Description	Telephone
<b>Agricultural Aid</b>	<a href="#">USDA Farm Service Agency: West Virginia</a>	Agricultural programs, agricultural risk coverage, recovery programs, and agriculture disaster loans. Online office locator map by county.	304-284-4800
<b>Agricultural Aid</b>	<a href="#">USDA Rural Development: West Virginia</a>	Rural Development offers loans, grants, and loan guarantees to help create jobs and support economic development and essential services such as housing, health care, first responder services and equipment, and water, electric and communications infrastructure. Directory of office locations and contacts.	304-284-4860 800-295-8228
<b>Agricultural Aid</b>	<a href="#">West Virginia Department of Agriculture</a>	Information on animal health, business development, food safety, environment, and regulations.	304-558-3550
<b>Animals/Pets</b>			
<b>Consumer Services</b>	<a href="#">Office of the West Virginia Attorney General: Consumer Protection</a>	Resource for information about how consumers can protect themselves, get scams alerts, and file complaints. Online complaint forms available.	1-800-368-8808 Online complaint form
<b>Contractors</b>	<a href="#">West Virginia Division of Labor: Contractor Licensing</a>	Online search for contractor licenses, manufactured housing information, certifications, and consumer information.	304-558-7890
<b>Contractors</b>		A General Building Contractors License is required in West Virginia when the project exceeds \$1,000.	

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<b>Crisis Counseling</b>	<a href="#">United Summit Center</a>	Serving Harrison, Marion, Lewis, Taylor, Braxton, Doddridge, and Gilmer Counties outpatient services to meet consumer needs in the areas of Crisis Intervention, Mental Health, Addiction Recovery, and Intellectual or Developmental Disabilities services. Programs are available to provide for the treatment needs of children, adolescents, adults, and older adults.	Emergency: 911 Crisis: 800-786-6480 Main office: 304-623-5661
<b>Crisis Counseling</b>	<a href="#">Potomac Highlands Guild Comprehensive Behavioral Health Services</a>	Serving Grant, Hampshire, Hardy, Mineral, and Pendleton counties. Provides comprehensive behavioral health services for people diagnosed with mental illness, substance use issues, intellectual and developmental disabilities, and other life problems.	Emergency: 911 Crisis: 800-545-4357
<b>Crisis Counseling</b>	<a href="#">Valley Healthcare System Crisis</a>	Serving Monongalia, Marion, Taylor, and Preston counties. Providing comprehensive behavioral health program including mental health, chemical dependency, developmental disabilities, and "ropes and challenges" events.	Emergency: 911 Crisis: 800-232-0020
<b>Crisis Counseling</b>	<a href="#">Pretera Center</a>	Serving Boone, Cabell, Clay, Kanawha, Lincoln, Logan, Mason, Putnam, and Wayne counties. Provides services to rural areas where individuals may otherwise be unable to access behavioral health services. Services for addiction recovery, adults, children and adolescents, crisis services, and intellectual disabilities.	Emergency: 911 Mental Health Crisis: 800-642-3434 General: 877-399-7776
<b>Disaster Specific Information</b>			

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Category	Web Link	Assistance Description	Telephone
<b>Disaster Unemployment Assistance</b>	<a href="#">Workforce West Virginia</a>	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-252-5627 TTY: 711
<b>Essential Needs</b>	<a href="#">West Virginia Department of Health and Human Services: Family Assistance</a>	Information on assistance and benefits including food assistance, the Supplemental Nutrition Assistance Program (SNAP) formerly known as food stamp, child support assistance, energy assistance, Temporary Aid to Needy Families (TANF), medical assistance, and general relief.	304-558-0628
<b>Essential Needs</b>	<a href="#">Food Pantries West Virginia</a>	Directory by city for resources such as Food Banks, Soup Kitchens, and non-profit organizations committed to fighting hunger. Search for food pantries with online locator by address.	Online locator by address
<b>Essential Needs</b>	<a href="#">West Virginia Health and Human Resources: Women, Infants, and Children (WIC) Program</a>	Women, Infants, and Children (WIC) Program provides quality nutrition and breastfeeding counseling and education; as well as health monitoring and nutritious foods.	304-558-0030
<b>Essential Needs</b>	<a href="#">West Virginia 2-1-1</a>	Information and referrals for essential needs and health and human services including disaster related services.	211

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<b>Family &amp; Protective Services</b>	<a href="#">West Virginia Department of Health and Human Resources: Children and Families</a>	Individuals concerned with children or adults at risk for abuse and neglect. When you suspect abuse or neglect of children or adults you should report your concerns to the county office of the Department of Health and Human Resources where you live. Online county office locator available.	Emergency: 911 800-352-6513
	<a href="#">West Virginia Bureau for Medical Services: Medicaid</a>	Information on application and eligibility for state Medicaid. Online directory of local Department of Health and Human Resources (DHHR) offices.	877-716-1212 TTY: 855-889-4325
<b>Health Care Services</b>	<a href="#">West Virginia Children's Health Insurance Program</a>	WVCHIP was created to help working families who do not have health insurance for their children.	877-982-2447
<b>Housing</b>	<a href="#">USDA Rural Development: West Virginia</a>	We offer loans, grants, and loan guarantees to support economic development and essential services such as housing, health care, first responder services and equipment, and water, electric and communications infrastructure.	304-284-4860
<b>Housing</b>	<a href="#">HUD Public Housing Agency: West Virginia</a>	Information about HUD rental programs, including Housing Choice (Section 8) Vouchers.	304-347-7000 800-225-5342 TTY: 800-877-8339
<b>Insurance</b>	<a href="#">West Virginia Offices of the Insurance Commissioner: Consumer Services</a>	The Consumer Service Section is available to assist all West Virginia consumers, insurance companies, and their agents with insurance questions or complaints.	888-879-9842 TTY 800-435-7381

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<b>Legal Services</b>	<a href="#">West Virginia State Bar: Lawyer Referral Service</a>	Information, lawyer referral service, mediation referral, non-criminal legal aid services for low income people, veterans, and free volunteer lawyer consultation.	304-553-7220 866-989-8227
<b>Legal Services</b>	<a href="#">Legal Aid of West Virginia</a>	Civil legal aid, Behavioral Health Advocacy, and Long Term and Elder Care program for low-income families. Online intake application form available.	Intake: 866-255-4370 Eldercare: 800-834-0598
<b>Tax Preparation</b>	<a href="#">West Virginia State Tax Department</a>	Information on state taxes for individuals and businesses. Online services, forms, and resources. Regional offices in Beckley, Clarksburg, Martinsburg, Parkersburg, and Wheeling.	304-558-3333 800-982-8297
<b>Veterans Services</b>	<a href="#">West Virginia Department of Veteran's Assistance</a>	Connection to federal and state veteran benefits, family support, and quality veteran's care. Online locator for field office locations and contact numbers.	304-558-3661 Online contact form Veteran Crisis Hotline: 800-273-8255
<b>Vital Statistics</b>	<a href="#">West Virginia Department of Motor Vehicles</a>	Online services to replace identification, driver's license, vehicle registration, and vehicle titles. Online locator for regional offices.	304-558-3900 800-642-9066 Hearing Impaired 800-742-6991
<b>Vital Statistics</b>	<a href="#">West Virginia Department of Health and Human Resources: Health Statistics Center</a>	Replacement birth, death, marriage, and divorce certificates and other vital document services.	304-558-2931

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Volunteer	<a href="#">Volunteer West Virginia</a>	Lead agency for volunteerism and National Service in West Virginia. AmeriCorps positions, volunteer opportunities, grant and training opportunities.	304-558-0111 800-984-3577
Volunteer	<b>VOLUNTEERS SHOULD NOT SELF-DEPLOY</b>		