

Texas Referrals

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Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disabilities	Texas Governor's Committee on People with Disabilities	Information on state and public resources for people with disabilities.	512-463-5739
Access and Functional Needs and Disabilities	Texas Health and Human Services Comprehensive Rehabilitation Services	Assistance for people who have a traumatic brain injury (TBI), traumatic spinal cord injury (TSCI), or both, with education, telecommunications devices, independent living, and interpreter services.	211 877-787-8999
Access and Functional Needs and Disabilities	Texas Council for Developmental Disabilities	Information on state and public resources for people with developmental disabilities.	512-437-5432 800-262-0334
Aging Services	Texas Health and Human Services: Aging Services	Information for Residential Services, Caregiver support, Long term Care, Finance, Health, and Disability.	855-937-2372
Aging Services	Texas Health and Human Services: Area Agencies on Aging Directory	Directory of Area Agencies on Aging; care for age 60 or older such as community resources, assistance with federal benefits, nutrition and meals, support and education for seniors and caregivers. Help may be available for grandparents raising grandchildren.	800-252-9240
Agricultural Aid	USDA Texas Farm Service Agency	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	979-680-5151 866-680-6069

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Agricultural Aid	Texas USDA Rural Development State Office	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	254-742-9700
Animals/Pets	Texas Animal Health Commission	Information for animal health, transport, and movement of animals, respond to emergency situations involving animals. Veterinary resources, rules, and regulations, permits, certificates and complaints.	512-719-0700 800-550-8242
Consumer Services	Consumer Protection - Attorney General	Online consumer complaint form, information for identity theft, and consumer protection.	800-621-0508
Crisis Counseling	Tropical Texas Behavioral Health	Individuals seeking help in Willacy, Cameron, Hidalgo counties. In addition to services for people with mental illness and intellectual and developmental disabilities.	956-289-7000 Crisis Hotline: 877-289-7199
Crisis Counseling	Crisis of Southeast Texas	Crisis Center exists for those impacted by rape, sexual assault, and suicide.	Emergency: 911 409-835-6530 800-793-2273
Crisis Counseling	Denton County MHMR Center	Hotline staff provides information, support, intake appointments, intervention, and referrals to callers 24 hours a day, 7 days a week. Crisis, mental health, and disability services available.	Emergency: 911 800-762-0157 TTY: 800-269-6233
Crisis Counseling	United Way 211 Texas Referral Line	2-1-1 referral and information line, connect people to resources including crisis and mental health services.	2-1-1 Emergency: 911 877-541-7905

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Crisis Counseling	Texas Panhandle Mental Health Crisis Support Line	Individuals seeking help in Amarillo area, Texas Panhandle. Crisis Services, Mental Health, Children's Services, Developmental Disabilities, & Behavioral Health Services.	Emergency: 911 800-692-4039 Amarillo Area: 806-359-6699 General: 800-299-3699
Crisis Counseling	West Texas Centers Crisis Services	Individuals seeking help in Andrews, Borden, Crane, Dawson, Fisher, Gaines, Garza, Glasscock, Howard, Kent, Loving, Martin, Mitchell, Nolan, Reeves, Runnels, Scurry, Terrell, Terry, Upton, Ward, Winkler, and Yoakum counties. In addition to services for people with mental illness and intellectual and developmental disabilities, the Center is host to an Early Childhood Intervention program that is known as Little Lives ECI Program.	Emergency: 911 800-375-4357
Crisis Counseling	Tri County Mental Health Crisis Hotline	Crisis Services, Mental Health, Developmental Disabilities, Substance Abuse, Veterans Services, and Housing.	Emergency: 911 Crisis Hotline: 800-659-6994 General: 800-550-8408
Crisis Counseling	Suicide & Crisis Center of North Texas	Crisis Services, Teen Services, Crisis Intervention training, & Survivor Services.	Emergency: 911 Crisis Hotline: 214-828-1000 Crisis Hotline: 800-273-8255
Crisis Counseling	Contact Counseling and Crisis Line-Helpline-Dallas	Telephone Crisis Prevention is the heart of contact is the 24/7 phone line for suicide, domestic violence, sexual abuse, drug or alcohol dependency, lost job, financial problems, need an empathic listener because they are lonely or discourage and have no one else in their lives.	Emergency: 911 972-233-2233 (adult) 972-233-8336 (teen)

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Crisis Counseling	Emergence Mental Health Center Crisis Health Line	Crisis Services, Mental Health, Intellectual Disabilities, & Military Outreach Services.	Emergency: 911 Crisis Hotline: 915-779-1800 General: 844-225-7254 General: 915-887-3410
Crisis Counseling	The Harris Center for Mental Health and IDD	Crisis Services, Outpatient Mental Health Services, Comprehensive Psychiatric Emergency Program, Intellectual Disability & Autism Services, Forensic Mental Health Services.	Emergency: 911 Crisis Hotline: 713-970-7000
Crisis Counseling	Star Care Crisis Line	Crisis Services, mental health, developmental disabilities, and substance abuse issues.	806-740-1414 1-800-687-7581 Emergency: 911
Crisis Counseling	Permian Basin Community Centers Crisis Hotline and Intake Screening	Mental Health (MH) and Intellectual and Developmental Disabilities (IDD) services. PBCC also provides Early Childhood Intervention services as well as Substance Use Disorder services.	Emergency: 911 Crisis Hotline and PermianCare: 844-420-3964 IDD Services: 844-420-3966
Crisis Counseling	Bluebonnet Trails Community Mental Health Center Crisis Hotline	Crisis Services, Children Respite and Extended Observation Units for short term stabilization.	Emergency: 911 Crisis Hotline: 800-841-1255 General: 844-309-6385
Crisis Counseling	Mental Health Services for the Concho Valley	Crisis Services, mental illness, intellectual & developmental disabilities, and autism.	Emergency: 911 Crisis Hotline: 800 375-8965 General: 325-653-7750

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Crisis Counseling	Helen Farabee Centers Crisis Intervention Services	Crisis Services, Adult Behavioral Services, Child and Adolescent Services, Intellectual & Developmental Disabilities, Substance Abuse Services, & Veterans Peer Support Services.	Emergency: 911 Crisis Intervention: 800-621-8504 Intake: 800-669-4166 Substance Abuse: 800-588-8728
Disaster Specific Information	TBD		
Disaster Unemployment Assistance	Texas Workforce Commission - Unemployment Insurance	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-939-6631
Environment	Texas Commission On Environmental Quality	Monitoring environmental quality of air, water, land, licenses, permitting, rules, and regulations. Online environmental complaint services available.	Switchboard: 512-239-1000 Complaints: 888-777-3186 Emergency Spill: 800-832-8224 Non-spill Emergency: 888-777-3186
Essential Needs	Texas Health & Human Services: Financial	Information on filing for state financial assistance such as SNAP Food Benefits, TANF Cash Help, Health Care, WIC Food Benefits, and support services.	211 877-541-7905

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Essential Needs	Texas Benefits	Texas Health and Human Services online link for to apply for new benefits and manage benefits. Services available: SNAP Food, TANF Cash Help, Health Care, Support Services, WIC Food. Prescreening tool and Find Support Services.	211 Online registration
Essential Needs	Texas Department of State Health Services- Womens, Infants and Childrens Program- WIC	WIC Nutrition Program, application assistance, eligibility requirements, online mapping locator for WIC clinics.	800-942-3678
Essential Needs	Catholic Charities Hidalgo and Cameron Assistance Programs	Temporary housing, rent and utility assistance, case management, transport to medical appointments, child, and adult feeding assistance programs.	San Juan: 956-702-4088 Brownsville: 956-541-0220
Essential Needs	Food Bank of the Golden Crescent	Referrals for emergency food assistance. Online locator to "Get Help" with listings for food and social services. The Food Bank of the Golden Crescent serves Calhoun, Colorado, DeWitt, Goliad, Gonzales, Jackson, Lavaca, Matagorda, Refugio, Victoria, and Wharton counties.	361-578-0591
Essential Needs	Houston Food Bank	Food and nutrition programs. Online "Find Help" with food pantry locator and a Client Assistance program.	713-223-3700
Essential Needs	Southeast Texas Food Bank	Food and nutrition programs. Online "Get Help" with listing by county for food assistance programs. Serves the counties of Jefferson, Orange, Hardin, Jasper, Newton, Polk, Sabine, and Tyler.	211 409-839-8777
Essential Needs	Food Bank of the Rio Grande Valley, Inc.	Emergency food pantry location in Pharr, Texas, and referrals to local food pantries. The Food Bank serves Hidalgo, Willacy, and Cameron Counties.	956-682-8101

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Essential Needs	Coastal Bend Food Bank	Food assistance programs and "Get Help" locator map for food pantries, and services for healthy resources, Diabetes pantry classes, and assistance from a social services coordinator for public benefit programs such as SNAP (food stamps).	361-887-6291
Essential Needs	The North Texas Food Bank	Search for food assistance with an online locator map or speak to a Social Service Assistance staff about benefits and services.	214-330-1396
Essential Needs	Tarrant Area Food Bank	Nutrition services, community kitchen, training, and social services outreach available. Online locator map to "Find Food" locations.	817-857-7100
Essential Needs	Central Texas Food Bank	Services to "Get Help" for seniors, children, culinary training, nutrition, and help with social services. Online appointment scheduler available. Online locator map to "Find Food" locations. Serving Bastrop, Bell, Blanco, Burnet, Caldwell, Coryell, Falls, Fayette, Freestone, Gillespie, Hays, Lampasas, Lee, Limestone, Llano, McLennan, Milam, Mills, San Saba, Travis, and Williamson counties.	512-282-2111
Essential Needs	United Way of San Antonio and Bexar Counties	United Way helpline provides referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Online searchable database for food, health, housing and more.	211 210-352-7000
Essential Needs	United Way of Smith County	Information for community programs and 211 information and referral service.	211 903-581-6376
Essential Needs	United Way of Greater Houston	Programs and services for family stability, disaster recovery, elderly, education, job bank, and 211 United Way Helpline which assists with referrals for basic needs, food, prescription assistance, financial needs, and shelter.	211 713-685-2300

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Essential Needs	United Way of Midland	Community directory with referrals for basic and essential needs including childcare, counseling, healthcare, education, support services, and volunteer services.	211 432-685-7700
Essential Needs	CanHelp Hopkins County Community Action Network	Information and referral services to those who call 2-1-1 Texas which serves Bowie, Cass, Delta, Hopkins, Lamar, Morris, Red River, and Titus Counties. Community programs, emergency assistance, supportive services for families, and CANHelp houses a thrift store.	211 903-885-9797
Essential Needs	Deep East Texas Council of Governments	Association of local governments in the 12-county region encompassing all of Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, and Tyler counties. Programs and services for these counties such as Regional Housing Authority, Youth Services, and public information.	800-256-6848
Essential Needs	Golden Crescent Regional Planning Commission	Association of local governments and other agencies serving Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria. Resources for aging, transportation, employment, and information.	211 361-578-1587
Essential Needs	Heart of Texas Council of Governments	Serving Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties. Resources for rural transportation, jobs and training, and new online resource guide covering everything from childcare to senior living.	211 254-292-1800
Essential Needs	Community Council of Greater Dallas	Advocacy and resources for seniors, youth, health, and 211 area information.	211 214-871-5065
Essential Needs	The South East Texas Regional Planning Commission	Serving Hardin, Jefferson & Orange Counties. Community Services for seniors and caregivers, homeless, money management, transportation, and 211 area information.	211 409-899-8444

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Family & Protective Services	Texas Health & Human Services: Safety	Safety programs and resources including children's advocacy, childcare, court appointed special advocates, Family Violence Program, and the Texas Human Trafficking Resource Center.	Emergency: 911 512-424-6500 TTY: 800-424-6597
Family & Protective Services	Texas Department of Family and Protective Services	Individuals concerned with children at risk for abuse and neglect, or possible elder abuse, neglect, or exploitation. Texas law says anyone who thinks a child, or person 65 years or older, or an adult with disabilities is being abused, neglected, or exploited must report it to DFPS.	Emergency: 911 Abuse Hotline: 800-252-5400
Financial Assistance	Texas Health & Human Services: Financial	Information on filing for state financial assistance such as SNAP Food Benefits, TANF Cash Help, Health Care, WIC Food Benefits, and support services. Online link for application and managing Texas benefits.	211 877-541-7905
Fraud	Consumer Protection - Attorney General	Online consumer complaint form, information for identity theft, and consumer protection.	800-621-0508
Health Care Services	Texas Health & Human Services: Health	Information on state and cooperative health programs including Clinics, Health Organizations and Resource Centers, Food and Fitness, Medicaid, and the Children's Health Insurance Program (CHIP), Prevention, and Specialty Health programs.	1-877-541-7905 Medicaid: 800-252-8263 211
Health Care Services	City of El Paso Public Health	Public health services such as dental clinic, preventative medicine, immunizations, and nutrition.	915-212-0200

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Housing	Social Serve.com - Housing Resource Helpline	Socialserve.com is a non-profit organization that assist tenants and agencies in finding affordable housing for callers free of charge. Using a toll-free number, callers work with trained, bilingual call center specialists to find available housing.	877-428-8844
Housing	Texas HUD - Public & Indian Housing Resource Center	HUD resources in Texas for homebuyers, homeowners, homeless, and renters. Housing Counseling, information for Single Family, Multi-family, Public Housing, Native American Programs, Colonia's, and Farmworkers.	Fort Worth: 817-978-5600 Houston: 713-718-3199 San Antonio: 210-475-6800
Housing	Texas USDA Rural Development State Office	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	254-742-9700
Identity Theft	Consumer Protection - Attorney General	Online consumer complaint form, information for identity theft, and consumer protection.	800-621-0508
Insurance	Texas Department of Insurance: Consumer	General insurance information for consumers, consumer protection, insurance company information, comparison information, and online complaint and fraud reporting services. State Fire Marshall investigations, fire safety inspections, and fire prevention.	Consumer Hotline: 800-252-3439 Main: 800-578-4677
Legal Services	State Bar of Texas	Information and referrals for the public, affordable legal services, legal resources, disaster relief resources, attorney complaints, and a Lawyer referral service.	Lawyer Referral: 800-252-9690 \$20 fee Disaster Relief Resources: 800-504-7030

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Legal Services	Texas Legal Services Center	Online intake form for free or reduced fee legal services to individuals affected by a disaster. Assistance or legal referrals for crime victims, family law, elderly, and veterans.	Legal Hotline: 800-622-2520 General: 512-477-6000
Legal Services	Legal Aid of Northwest Texas	Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster.	Legal Aid Line: 888-529-5277 Ft. Worth Office: 517-336-3943
Legal Services	Lone Star Legal Aid	Offices in Abilene, Amarillo, Brownwood, Dallas, Denton, Fort Worth, Lubbock, McKinney, Midland, Odessa, Plainview, San Angelo, Waxahachie, Weatherford, and Wichita Falls. Protecting the rights of consumers, family law, civil rights, employee rights, safe housing, and public benefits.	800-733-8394
Legal Services	Texas Law Help	Legal information, court forms, and legal clinics. Family, violence, abuse, name change, traffic, housing, health, debt, school, work, veterans, and individual rights. Free resources, online legal help finder, and Live Chat available.	Live Chat or online help finder.
Missing Persons	Texas Department of Public Safety: Missing Persons	Searchable bulletins regarding missing persons, abductors, runaways, traveling companions, and unidentified persons discovered in Texas.	512-424-5074 Helpline: 800-346-3243
Roadside Assistance	Texas Department of Transportation: Highway Conditions	Road conditions and alerts. Interactive map display is available.	800-452-9292
Tax Preparation	Texas Comptroller Office: Taxes	State tax information including fees and assessments. Taxpayer resources, online services, and property tax assistance. Online directory of field offices and contact numbers.	Customer Service: 888-334-4112

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Veterans Services	Texas Veterans Commission	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance. Advocacy and support services for veterans. OnlineTexas Veterans Portal for services.	Crisis Helpline: 800-273-8255 Veterans Info: 800-252-8387 Austin HQ: 512-563-6564
Vital Statistics	Texas Department of Public Safety: Drivers License Services	Replacement identification card and driver's license, address change, and other online driver's license services.	512-424-2600
Vital Statistics	Texas Department of Motor Vehicles	Replacement automobile registrations and title services, vehicle transfer, disabled parking, and consumer protection.	888-368-4689
Vital Statistics	Texas Department of State Health Services: Vital Statistics	Replacement birth, death, marriage certificates and other vital document services.	512-776-7111 888-963-7111
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		