# FEMA DISASTER ASSISTANCE

To apply and get answers to your questions, call:

**800-621-3362**

**711/VRS or Video Relay Service**

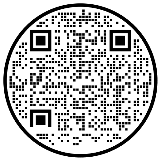
### Please have the following available:

#### Your address with zip code

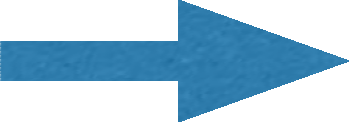
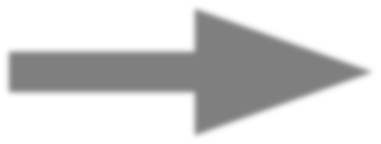
* Condition of your damaged home
* Insurance information, if available
* Social Security number
* Phone number where you can be contacted
* Address where you can get mail or email address to receive electronic notifications

**Direct Deposit:** Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

**Stay in touch with FEMA:** When you apply, you will receive a FEMA registration number. Save it. You will need the number whenever you contact FEMA.



Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status.



**Online registration**

**also available**

FEMA Disaster Survivor Assistance Teams

* + - 1. GET HELP APPLYing FOR FEDERAL ASSISTANCE
* Check the status of your application
* Obtain information about additional resources available and the locations of disaster recovery centers
  + - 1. FEMA helPLINE

**800-621-3362 (711/VRS)** If you use a relay service, such as video relay service, captioned telephone service or others, give FEMA the number for that service. Lines are open seven days a week from 8 a.m. to 7 p.m. and operators can speak your language.



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| 1. **Bronx County** |  |
| * + - * 1. Throggs Neck   498 Balcom Avenue  Bronx, NY 10465  (Located near Dewey Avenue)  Hours: Sunday (Sept. 26) – Wednesday (Sept 29) 9 a.m. – 5 p.m. | * + - * 1. Pelham Bay Park   (Located near Bruckner Boulevard and Pelham Bay train station)  Hours: Thursday (Sept. 30) – Sunday (Oct. 3) 9 a.m. – 5 p.m. |

For More information visit: fema.gov/disaster/4630 | Search for the Disaster Recovery Center closest to you at: fema.gov/drc

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, nationality, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call* ***800-621-3362 (711/VRS)****.*