National Business Emergency Operations Center (NBEOC)

FEMA’s National Business Emergency Operations Center (NBEOC) coordinates and enhances information-sharing among government partners and business, industry, and infrastructure organizations — before, during, and after disasters.

Frequently Asked Questions

How can my business contract with FEMA to support recovery after a disaster?

Please visit sam.gov/content/home or www.fema.gov/doing-business to learn how your company can bid on a contract with FEMA. The NBEOC cannot answer specific procurement questions.

Where can I find information on federal disaster funding or grants for my business?

Businesses may be eligible for funding from the U.S. Small Business Administration (SBA) and can apply for assistance at Disaster Assistance (sba.gov). Private non-profit organizations may also be eligible for funding through the FEMA Public Assistance Program (www.fema.gov/assistance/public). FEMA’s Recovery and Resilience Resource Library (fema.gov/emergency-managers/practitioners/recovery-resilience-resource-library) includes information on numerous additional funding programs available through other federal agency partners. The NBEOC does not provide financial assistance, and being a member of the NBEOC does not increase the chance of receiving funds.

How can I or my employees receive disaster assistance for damages to personal property?

FEMA provides disaster assistance to eligible individuals or households through the FEMA Individual Assistance program. Individuals may apply for assistance on the program webpage (fema.gov/assistance/individual).

How can I offer donations or volunteer during a disaster?

Businesses and individuals can find information about donating and volunteering with FEMA on the Volunteer and Donate webpage (fema.gov/disaster/recover/volunteer-donate).
How does the NBEOC coordinate with public-private partnerships and Business Emergency Operations Centers (BEOCs) at the federal, state, and local levels?

The NBEOC works in tandem with existing emergency management structures or mechanisms. The NBEOC enhances other plans and programs by facilitating effective communications to support rapid response and coordinated action. Existing BEOCs may also serve as virtual NBEOC members, sharing their situational awareness and information when activated.

How can I contact the NBEOC if I have other questions?

The NBEOC can be reached by emailing NBEOC@connect.gov.