

Kentucky Referrals

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Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disabilities	Commonwealth Council on Developmental Disabilities	Advocacy body for people with developmental disabilities.	502-564-7841 877-367-5332
Access and Functional Needs and Disabilities	Office of Vocational Rehabilitation	Information on state and public resources to assist Kentuckians with disabilities to achieve suitable employment and independence.	502-564-4440 800-372-7172
Access and Functional Needs and Disabilities	Kentucky Commission on the Deaf and Hard of Hearing	Resource referrals, counseling, educational, and consulting services for the hearing impaired.	502-573-2604 VP: 502-416-0607 800-372-2907
Aging Services	Kentucky Department for Aging & Independent Living	The Kentucky Department for Aging and Independent Living (DAIL) oversees administration of statewide programs and services on behalf of Kentucky's elders and individuals with disabilities.	502-564-6930 502-564-4595
Agricultural Aid	USDA Disaster Assistance Programs	USDA's Disaster Assistance offers a variety of programs and services to help communities, farmers, ranchers, and businesses that have been hard hit by natural disaster events.	859-224-7601
Agricultural Aid	Kentucky USDA Rural Development	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	859-224-7300 Online directory for local offices
Animals/Pets	Kentucky Office of the State Veterinarian (OSV)	Contact for livestock and poultry emergency response to Foreign Animal Disease outbreaks and natural disasters of flood, tornadoes, or earthquakes.	502-573-0282 800-327-6568

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Category	Web Link	Assistance Description	Telephone
Consumer Services	Office of Attorney General -Consumer Protection	Information on fraud, identity theft, price gouging and consumer complaint services.	Main: 502-696-5300 Consumer Protection 502-696-5389 Consumer Protection Hotline: 888-432-9257 Identity Theft Hotline: 800-804-7556
Contractors	Kentucky Department of Housing, Building, and Construction	Online search for contractor licensing and permit search. Department of Housing, Building, and Construction. State Licensing is required for the plumbing, electricians, heating & HVAC trades. For all others, including construction and general contracting, licenses will be governed by the city/county level.	Main number: 502-573-0365 HVAC: 502-573-0395 Plumbing: 502-573-0397 Building Code: 502-573-0373
Contractors		Kentucky licensing is required for the plumbing, electricians, heating & HVAC trades. For all others, including construction and general contracting, licenses will be governed by the city/county level.	Licensing Branch: 502-573-2002
Crisis Counseling	Kentucky Suicide & Crisis Hotline	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help. Directory of crisis hotlines and mental health services.	Emergency: 911 800-784-2433 Online local office and hotline directory
Crisis Counseling	Mountain Comprehensive Care Center	Serves Floyd, Johnson, Magoffin, Martin, and Pike counties. Providing behavioral health, developmental disabilities, and substance abuse services.	606-886-8572 800-422-1060

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Category	Web Link	Assistance Description	Telephone
Crisis Counseling	New Vista	New Vista serves children and adults in 17 central Kentucky counties with services in mental health, substance use and intellectual and developmental disabilities. Providing a full range of services in Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jessamine, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, and Woodford counties.	859-253-1686 800-928-8000
Crisis Counseling	Cumberland River Behavioral Health	Dedicated to planning and providing quality mental health, developmental and intellectual disabilities, and substance use services in our eight-county service area, including Bell, Clay, Harlan, Jackson, Knox, Laurel, Rockcastle, and Whitley counties.	606-528-7010 877-454-3702
Crisis Counseling	Kentucky River Community Care	Serving Breathitt, Knott, Lee, Leslie, Letcher, Owsley, Perry, and Wolfe counties. Providing behavioral health, developmental disabilities, and substance abuse services	606-666-9006 800-262-7491
Disaster Specific Information	TBD		
Disaster Unemployment Assistance	Kentucky - Career Center	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	502-564-2900

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Category	Web Link	Assistance Description	Telephone
Environment	Kentucky Department for Environmental Protection	Report an incident or contact the Environmental Response Team. For Hazardous Spills, call 911 first, then report to the Emergency Response Team (ERT) Hotline.	ERT Hotline: 800-928-2380 502-564-2380
Essential Needs	Kentucky Division of Family Support	Information and application assistance for public assistance programs such as Supplemental Nutrition Assistance Program (SNAP), the Kentucky Transitional Assistance Program, Kentucky Works Program, Family Alternatives Diversion Program, and the Medicaid programs. Online directory of local offices.	855-306-8959 502-564-3440 502-564-9810
Essential Needs	Kentucky Health & Family Services: Nutrition Services Branch	Nutrition Service Branch administers the federally funded Special Supplemental Nutrition Program for Women, Infants and Children (WIC Program).	502-564-3827 800-462-6122 TTY: 800-648-6056
Essential Needs	Feeding America - Kentucky's Heartland	Acquires and distributes donated food, grocery items, and government commodities throughout almost 16,000 square miles of Kentucky. We serve 42 of Kentucky's counties through a network of more than 229 partner agencies.	270-769-6997 877-532-2767
Essential Needs	Kentucky United Way 211 - Information & Referrals	Referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Directory of counties currently being served by Kentucky 211.	211
Essential Needs	Metro United Way 211 - Information & Referrals	Referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Serving Jefferson, Oldham, Shelby and Bullitt counties in Kentucky and Clark, Floyd, and Harrison counties in Indiana.	211 502-292-6107 877-566-4968

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Category	Web Link	Assistance Description	Telephone
Essential Needs	United Way of the Bluegrass 211 Information and Referrals	Referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Serving the counties of Anderson, Bourbon, Clark, Fayette, Jessamine, Madison, Montgomery, Scott, and Woodford.	211 859-233-4460 866-362-6211 Text zip code to 898211
Family & Protective Services	Kentucky Child Protection Branch	Provides consultation and state program guidance for child protective services cases.	Emergency: 911 Office: 502-564-2136 To report child abuse and neglect call toll-free any of the numbers listed below. 877-597-2331 877-KYSAFE1 800-752-6200
Family & Protective Services	Kentucky Adult Protection Branch	Supports the state's service regions that provide adult protective and general adult services through case consultation, development of standards of practice and development of data systems.	Emergency: 911 502-564-7043 877-597-2331 Adult Protective Services (DCBS)

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Financial Assistance	Kentucky Transitional Assistance (K-TAP)	Kentucky Transitional Assistance Program (KTAP) is the monetary assistance program established using federal funds from the Temporary Assistance for Needy Families block grant. KTAP provides financial and medical assistance to needy dependent children in Kentucky and the parents or relatives with whom the children live. KTAP also helps families find jobs or get training that leads to a job.	502-564-3440 502-564-9810 855-306-8959
Health Care Services	Kentucky Department for Medicaid Services (DMS)	Kentucky Medicaid is a state and federal program authorized by Title XIX of the Social Security Act to provide health care for eligible low-income residents including children, families, pregnant women, the aged and the disabled. Eligibility is determined by a number of factors, including family size, income, and the federal poverty level. Eligibility for Supplemental Security Income recipients, the aged, blind, and disabled are based on additional requirements.	Locate or call your local office - Department for Community Based Services: 855-306-8959
Health Care Services	Kentucky Children's Health Insurance K-CHIP Program Hotline	The Kentucky Children's Health Insurance Program (KCHIP) is free health insurance for children younger than 19 without health insurance. Children in families with incomes less than 213 percent of the federal poverty level are eligible.	877-524-4718 TTY/TDD 877-524-4719 Spanish: 800-662-5397
Housing	Kentucky HUD - Public & Indian Housing Resource Center	Applicants will be given the telephone number of their local HUD Counseling Office for assistance in applying for Section 8 rentals or Public Housing assistance.	502-582-5251 800-955-2232

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Category	Web Link	Assistance Description	Telephone
Housing	Kentucky HUD Resource Page	Applicants will be given the telephone number of their local HUD Counseling Office for assistance with HUD mortgage services.	800-569-4287
Housing	Kentucky USDA Rural Development Resource Page	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	859-224-7300
Identity Theft	Office of Attorney General	Individuals whom identity may have been comprised.	Identity Theft Main: 502-696-5300 Identity Theft Hotline: 800-804-7556
Insurance	Kentucky Department of Insurance	There are different types of complaints that are accepted by the Department of Insurance. The Division of Consumer Protection investigates these complaints: Consumer Complaint: (for private health insurance, life, auto, home, general liability) A consumer complaint is filed by a consumer, or their representative, who is having difficulty settling a situation with an insurance company, agent, or adjuster. To file a consumer complaint online. Medical Claims: If you are a medical provider and want to file a complaint against a health insurance company. Pharmacy Complaint: If you are a pharmacy representative and want to file a complaint against a health insurance company or a pharmacy benefit manager about MAC pricing.	800-595-6053 502-564-3630 TTY: 800-648-6056

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Legal Services	Kentucky Lawyer Referral Service	Information and referrals to attorneys providing legal services to individuals affected by a disaster.	502-583-5314
Legal Services	Appalachian Research & Defense Fund Hotline	Known as "AppalReD," Offers free civil legal help to eligible, low-income people in 37 counties in the Appalachian Mountains and rolling hills of eastern and south-central Kentucky, a region where more than 240,000 people live in poverty.	866-277-5733 Online application available
Legal Services	Legal Aid of Kentucky	Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster.	270-782-5740 Online directory of local offices
Legal Services	Legal Aid Society	The Legal Aid Society offers our services to residents living in the following counties: Jefferson, Oldham, Trimble, Henry, Shelby, Spencer, Washington, Marion, Nelson, Bullitt, Larue, Hardin, Grayson, Breckinridge, and Meade.	502-584-1254 800-292-1862 Veterans HL: 844-268-0838
Legal Services	Legal Aid of the Bluegrass	The Legal Aid Society offers our services to residents living in the following counties: Anderson, Bath, Boone, Bourbon, Boyd, Boyle, Bracken, Campbell, Carroll, Carter, Elliott, Fayette, Fleming, Franklin, Gallatin, Grant, Greenup, Harrison, Jessamine, Kenton, Lewis, Mason, Menifee, Mercer, Montgomery, Morgan, Nicholas, Owen, Pendleton, Robertson, Rowan, Scott, and Woodford.	859-431-8200
Roadside Assistance	Kentucky Transportation GoKY	GoKY traffic map with traffic conditions and restrictions. Travel resources, WAZE application, Safe Patrol report incidents, Facebook, and Twitter.	

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Tax Preparation	Kentucky - Department of Revenue - Individual Income Tax	State tax information assistance.	502-564-4581
Veterans Services	Kentucky Department of Veterans Affairs	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance.	800-572-6245 or 502-564-9203 Crisis Line: 800-273-8255
Vital Statistics	Kentucky Office of Vital Statistics	Replacement birth/death/marriage certificates or other vital document services.	502-564-4212
Vital Statistics	Lexis Nexis - Vital Chek - Telephone & On-line orders	Fee for service provider replacement birth/death/marriage certificates or other vital document services.	877-817-7362
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		