

# Medical Expenses



FEMA

Medical expenses that were incurred due to the Hermit's Peak/Calf Canyon fire and flooding event are eligible for compensation including appointments, treatments, pharmaceutical, and transportation costs. Below are the preferred document options to submit for medical expenses.

If you do not have access to any of the documents listed below or are struggling to find them, please still submit your claim. Your Claims Navigator will work with you to find an alternative solution that best fits your situation.

## What do I need to claim reimbursement for medical expenses?

### 1 Injury Documentation

Please provide **all** of the following documents:

- Medical records and bills
- Letter or statement from doctor (or counselor for mental health injuries) that details the nature, cause, and severity of the injury directly linked to the fire, including any physician recommendations for over-the-counter medicines.

*\*Ongoing, consistent medical expenses may be considered for advanced payments.*

### 2 Insurance Documentation

If you are using documentation from medical insurance, please provide a copy of the insurance member ID card.

### 3 Medical Costs

You only need to provide documents for the loss categories that apply to you.

#### Appointment Costs

Provide **one**:

- Receipt or invoice from the doctor's office that shows the cost of the appointment (**Preferred**)
- Credit card or bank statement showing payment for appointment
- Explanation of Benefits from medical insurance carrier, defining the costs owed for the appointment

#### Hospital Stay Costs

Provide **one**:

- Receipt or invoice from the hospital for the costs associated with the hospital stay (**Preferred**)
- Credit card or bank statements showing payment for the hospital stay
- Explanation of Benefits from medical insurance carrier, defining the costs owed for the hospital stay

#### Deductible Pay Costs

Provide **one**:

- Receipt or invoice from doctor's office showing payment for deductible or co-pay (**Preferred**)
- Credit card or bank statements showing payment
- Documentation from prescription or medical insurance coverage showing costs paid for pharmaceuticals

#### Mental Health Costs

Provide **one**:

- Receipt/invoice from counselor or physician's office for the cost of the appointments or prescribed treatments (**Preferred**)
- Credit card or bank statements showing payment
- Explanation of Benefits from medical insurance carrier, defining costs owed for the appointment or treatment

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## Pharmaceutical Costs:

Provide **one** of the following documents:

- Receipt for prescription or over-the-counter medicine costs (Preferred)
- Credit card or bank statement showing payment for medicine
- Documentation from prescription or medical insurance coverage showing the costs paid for medicine

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## Transportation Costs

Provide a combination of the following documents:

- Appointment records (dates of medical appointments or follow-ups to document required travel)

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- Documentation to value increased mileage (choose one):

**Provide one:**

- Itemized receipts for gas (Preferred)
- Mileage log documenting increased mileage from temporary residence.

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For information and updates regarding the Claims Office, please visit our website at [fema.gov/hermits-peak](https://fema.gov/hermits-peak). For information in Spanish, visit [fema.gov/es/hermits-peak](https://fema.gov/es/hermits-peak). For documentation questions, please contact your Claims Navigator.

The mission of the Claims Office is to compensate claimants through a simple, fast and fair claims process.