

Flood Insurance



FEMA

Residents who have a heightened risk of flood as a result of the Hermit's Peak/Calf Canyon fire and subsequent flooding events, and did not have or were not required to have flood insurance, are eligible for compensation for flood insurance through two different pathways:

1. Impacted residents in eligible communities can request a new National Flood Insurance Program (NFIP) policy through the Claims Office at no cost which provides up to 5 years of coverage.
2. Request to be reimbursed for flood insurance policies purchased after and because of the Hermit's Peak/Calf Canyon fire and flooding.

If you do not have access to any of the documents listed below or are struggling to find them, please still submit your claim. Your Claims Navigator will work with you to find an alternative solution that best fits your situation

What do I need to request a new NFIP Policy?

Submitting a request for a new NFIP policy through the Claims Office is easy and highly recommended. Eligible residents will receive five total years of coverage at no cost with annual renewal notices sent directly from the NFIP.

Please submit all NFIP requests to the Claims Office by March 1, 2024

1 A completed Flood Insurance Assessment

This assessment will be conducted by your assigned Navigator, and the information provided will inform your NFIP premium and coverage amounts. Below are examples of the type of information that will be requested to complete the assessment .

- ✓ Property address or location
- ✓ Occupancy type
- ✓ Construction type
- ✓ Number of floors
- ✓ Square footage
- ✓ Foundation type

What do I need to request reimbursement for flood insurance?

1 Policy Documents

Provide a copy of your flood insurance policy (known as the "declaration page") which includes dates of coverage and the policy expiration date.

2 Premium Payment

Provide **one** of the following documents to verify that you paid the premium:

- Receipt of payment from the insurance carrier (Preferred)
- Credit card or bank statement showing the payment made to the insurance carrier