

# Evacuation Costs



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Evacuation costs due to the Hermit's Peak/Calf Canyon fire and flood event are eligible for compensation. Below are the preferred document options to submit for vehicle losses.

If you do not have access to any of the documents listed below or are struggling to find them, please still submit your claim. You can receive compensation for most evacuation costs with little documentation by opting for the standard rate (#2) estimate. Otherwise, your Claims Navigator will work with you to find an alternative solution that best fits your situation.

## What is included in evacuation costs?

- ✓ Lodging – Hotel stays, host families, etc.
- ✓ Meals and Incidentals – Food, meals, etc.
- ✓ Mileage and Gas – Increased mileage and gas
- ✓ Specialized Food Items – Elk or other specialized meats
- ✓ Increased utility and/or fuel expenses – Increased utility cost, temporary power sources, increased fuel, etc.

## What do I need to claim compensation for evacuation costs?

### 1 Occupancy

The document must include your name, demonstrate you lived in an area impacted by the fire or flood events, and be dated within 1 year prior to the fire.

Provide one:

- Utility or other bills (Preferred)
- Leasing/housing agreements, or a declaration from the property owner
- Pay stubs or other employer documents
- Rent receipts

### 2 Standard Rate Estimate

The Claims Office can compensate you for evacuation expenses using a standard rate estimation. Using the standard rate is **optional**, but it is the easiest way to receive compensation for evacuation costs and requires little to no documentation.

Please work with your Claims Navigator to provide the information necessary to use the standard rate. You can provide the following information verbally or in writing. Your Claims Navigator will consult with you to ensure the information is fully accurate before it is used to estimate your compensation:

- List of household members, including their ages
- Dates and destination of evacuation
- Total mileage – May include multiple trips to and from evacuation destination
- Where you stayed during evacuation
- Any additional notes or details

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## 3 Actual Costs

You can also choose to be compensated for actual costs incurred during evacuation instead of using the standard rate or choose to be compensated using a combination of both methods.

If you would prefer to be compensated for actual costs, please use the preferred document options below to support your specific losses. You only need to provide documents for the specific loss categories that apply to you.

### Lodging Expenses

Provide one:

- Lodging receipts (**Preferred**)
- Banking or credit card statement with the transaction highlighted

### Paid Host Family

Provide one:

- Screenshots of electronic payment or bank statement. (**Preferred**)
- Declaration defining dates stayed and payment amount signed by you and host.

### Meals and Incidentals

- Itemized receipts for food, meals, and any other incidental expenses

### Mileage and Gas

Provide one:

- Itemized receipts for gas (**Preferred**)
- Mileage log that documents increased mileage from temporary residence
- Maps with important travel points marked to verify increased mileage

### Specialized Food Items

The standard rate will compensate you for ~4 weeks of food loss, but you can request additional compensation above the standard rate for specialized food items.

#### 1. Quantity and Type of Specialize Food Item

- A declaration testifying to the type and quantity of food lost

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#### 2. Value of Specialized Food Item

Provide one:

- If you sell the food item, provide documentation from previous years of value
- Receipt or estimate for the estimate cost to replace the food item

### Temporary Power and Fuel Expenses

#### 1. Temporary Power Source Equipment

- Invoices for rental equipment (portable generators, water tanks, bottled gas, data hot spots, etc.)

#### 2. Increased Fuel Expenses

- Receipts for increased fuel expenses or fuel expenses for temporary power sources