

## Q1 How would you rate your overall experience on Ready.gov today?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Outstanding	28.57%	2
Above Average	42.86%	3
Average	0.00%	0
Below Average	14.29%	1
Poor	14.29%	1
TOTAL		7

## Q2 Which best describes what you wanted to do on the site today?

Answered: 5   Skipped: 2

ANSWER CHOICES	RESPONSES	
I wanted to find out more about a disaster that affects me.	20.00%	1
I wanted to learn how to prepare for a disaster.	40.00%	2
I wanted to help my business or organization prepare for a disaster.	0.00%	0
I wanted to find career or job information.	0.00%	0
I wanted to find flood insurance.	0.00%	0
I wanted to find flood maps.	0.00%	0
I wanted to find contact information.	0.00%	0
I wanted to find videos or pictures.	20.00%	1
I wanted to find training information.	20.00%	1
TOTAL		5

### Q3 What information were you looking for today (select up to 3 that apply)?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Disaster Declarations	14.29%	1
Recovery Tools	0.00%	0
Flood Information for My Home or Business	0.00%	0
Flood Maps	0.00%	0
Flood Insurance	14.29%	1
Job Information	0.00%	0
News Releases	14.29%	1
Photos and Videos	0.00%	0
Preparedness Information	85.71%	6
Recovery Tools	28.57%	2
Training and Exercises	28.57%	2
Total Respondents: 7		

## Q4 Were you able to complete the purpose of your visit?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	71.43%	5
No	0.00%	0
No, broken links.	0.00%	0
No, the information wasn't easy to understand.	0.00%	0
No, I couldn't find what I was looking for.	28.57%	2
No, pages didn't load correctly.	0.00%	0
No, outdated information.	0.00%	0
TOTAL		7

## Q5 Did the website search help you get the information that you needed?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	57.14%	4
I did not use search	14.29%	1
No, I wasn't sure what words to use in my search.	14.29%	1
No, results were not helpful.	14.29%	1
No, results were not relevant to my search terms or needs.	0.00%	0
No, results were too similar to each other.	0.00%	0
No, it didn't return enough results.	0.00%	0
No, it returned too many results.	0.00%	0
TOTAL		7

## Q6 Would you still return to this website if you could get this information or service from another source?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	85.71%	6
No	14.29%	1
TOTAL		7

## Q7 How likely is it that you would recommend this website to a friend or colleague?

Answered: 7   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
Extremely likely	42.86%	3
Very likely	14.29%	1
Likely	14.29%	1
Unlikely	28.57%	2
Not likely at all	0.00%	0
TOTAL		7

## Q8 Which option best describes you when you think about your reason for visiting the site today (select up to 3 that apply)?

Answered: 5   Skipped: 2

ANSWER CHOICES	RESPONSES	
Homeowner or renter	40.00%	2
Disaster survivor	40.00%	2
Emergency manager or personnel	20.00%	1
First responder	20.00%	1
Government official or employee	20.00%	1
Business owner	0.00%	0
Non-profit or organization leader	0.00%	0
Vendor or contractor	0.00%	0
Insurance agent	0.00%	0
Job seeker	20.00%	1
Media	20.00%	1
Total Respondents: 5		