

Florida Referrals

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Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disabilities	Agency for Persons with Disabilities (APD)	Information on state and private resources available for citizens with disabilities.	866-273-2273 850-488-4257 TTY: 800-955-8771
Access and Functional Needs and Disabilities	Florida Coordinating Council for the Deaf and Hard of Hearing	Counseling, training, communications devices, and interpreter services.	866-602-3275 850-245-4913
Access and Functional Needs and Disabilities	Disability Rights Florida (DRF)	Statewide designated protection and advocacy system for individuals' w/disabilities in the State. Services are free and confidential.	800-342-0823 850-488-9071 TDD: 800-346-4127
Access and Functional Needs and Disabilities	Florida Association of Centers for Independent Living	A database for locating local Centers for independent living.	866-575-6004 850-575-6004
Access and Functional Needs and Disabilities	Disability Resource Center	Information on state and private resources available for citizens with disabilities.	850-769-6890 VP: 850-387-1800
Aging Services	Florida Aging and Disability Resource Centers (ADRCs)	Resource directory from Department of Elder Affairs.	800-963-5337
Aging Services	Senior Never Alone Program (Miami-Dade County)	This service links those who need assistance with state and local area agencies on aging and community-based organization. Online live chat available.	786-537-2400 Online Live Chat
Agricultural Aid	USDA -Florida - Farm Service Agency Office	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	352-379-4500

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Agricultural Aid	Florida USDA Rural Development Office - Single Family Housing Programs	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	352-338-3400
Consumer Services	Florida Attorney General's Office	Information on price gouging and consumer complaint services.	866-966-7226 850-414-3300 TTY: 800-955-8771
Contractors	Florida Department of Business & Professional Regulations - Construction Industry Licensing Board	Contractor's license verification and consumer complaints services.	850-487-1395
Crisis Counseling	Lifeline of Central Florida Community Crisis Hotline	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 211 407-425-2624
Crisis Counseling	Stewart-Marchman-Act Behavioral Healthcare	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 Hotline: 800-539-4228
Crisis Counseling	211 Switchboard Miami / Jewish Community Services of South Florida	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 305-576-6550 TTY: 786-709-9431

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Disaster Unemployment Assistance	Florida Dept of Economic Opportunity	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	Benefits/Claims: 800-204-2418 Main: 850-245-7105
Environment	Florida Department of Environmental Protection	Public gateway for locating information, answering questions, processing records requests, & reporting problems.	850-245-2118
Essential Needs	Department of Children & Families ACCESS Florida Information Line	Information and application assistance in filing for food stamps, temporary cash assistance, Medicaid.	850-300-4323 TTY: 800-955-8771
Essential Needs	Florida Department of Children and Families	Information and application assistance in filing for food stamps.	866-762-2237 Customer Call Center: 850-300-4323 TTY: 800-955-8771
Essential Needs	Florida Dept. of Health - Florida WIC Program	Nutrition evaluation and monthly vouchers to receive free supplemental, highly nutritious foods such as cereal, cheese, milk, eggs, peanut butter and dried beans.	800-342-3556
Essential Needs	FEEDING FLORIDA	This website refers applicants to all food banks in the State of Florida.	211 855-352-3663
Essential Needs	Catholic Charities of Central Florida	Catholic Charities provides referrals to organizations providing emergency food assistance.	211 888-658-2828 407-282-2891

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Essential Needs	All Faiths Food Bank	Referrals to organizations providing emergency food assistance.	941-379-6333
Essential Needs	America's Second Harvest of Tampa Bay	Referrals to organizations providing emergency food assistance.	813-254-1190
Essential Needs	America's Second Harvest of the Big Bend, Inc.	Referrals to organizations providing emergency food assistance.	850-562-3033
Essential Needs	Bread of the Mighty	Referrals to organizations providing emergency food assistance.	352-336-0839
Essential Needs	Bay Area Food Bank - Panhandle	Referrals to organizations providing emergency food assistance.	Main: 251-653-1617 Panhandle: 850-626-1332
Essential Needs	Feeding South Florida	Referrals to organizations providing emergency food assistance.	Broward: 954-518-1818 Palm Beach: 561-331-5441
Essential Needs	Harry Chapin Food Bank of Southwest Florida	Referrals to organizations providing emergency food assistance.	239-334-7007
Essential Needs	Second Harvest North Florida	Referrals to organizations providing emergency food assistance.	904-448-5995

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Category	Web Link	Assistance Description	Telephone
Family & Protective Services	Florida Abuse Hotline	Online reporting tool is available to professionally mandated reporters, as well as the general public, as an additional avenue to report suspected cases of abuse, neglect, abandonment, or exploitation of children or vulnerable adults. The online reporting tool is in addition to the existing toll-free line.	Emergency: 911 800-962-2873 TTY: 800-955-8771
Financial Assistance	Florida Temporary Assistance for Needy Families (TANF)	The Florida Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-sufficiency.	866-762-2237 TTY: 800-955-8771
Fraud	Florida Office of the Attorney General	Information about consumer protection, fraud reporting, and consumer alerts.	Fraud/Price Gouging: 866-966-7226 Lemon Law: 800-321-5366
Health Care Services	Department of Child & Family Access Florida Information Line (Medicaid)	Referrals to local state assisted medical facilities and information on how to apply for Medicaid.	888-419-3456 TTY: 711 or 800-955-8771
Health Care Services	Florida Kidcare - CHIPS Program	Information and application assistance in applying for the State Children's Health Insurance Program (S-CHIPS) which provides free or low-cost medical insurance for children.	888-540-5437 TTY: 800-955-8771

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Housing	Florida Social Serve.com - Housing Resource Helpline	Socialserve.com is a non-profit organization that assist tenants and agencies in finding affordable housing for callers free of charge. Using a toll-free number, callers work with trained, bilingual call center specialists to find affordable housing.	877-428-8844
Identity Theft	Florida Attorney General's Office	Information on price gouging and consumer complaint services.	866-966-7226 850-414-3300 TTY: 800-955-8771
Insurance	Florida Department of Financial Services -Toll Free Helpline	General insurance information and fraud reporting services.	877-693-5236
Legal Services	The Florida Bar	Information about lawyer services	850-561-5600
Legal Services	The Florida Bar - Pro Bono Lawyer Referral Sve. (Legal Aid)	Lawyer Referral Service	850-561-5600
Legal Services	Florida Lawyer Referral Service	Under the Florida Bar Lawyer Referral Service, lawyers charge nominal fees for the initial 1/2-hour office consultation. The Bar has four specialty panels: Low-Fee, Elderly, Disability and AIDS. If personal circumstances qualify for referral to one of these specialty panels, client will receive a free initial 1/2-hour office consultation.	800-342-8011

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Legal Services	Community Legal Services of Mid-Florida Helpline	To speak directly to an attorney and receive free legal advice.	800-405-1417 321-275-1062 Online directory for local offices
Legal Services	Florida Rural Legal Services	Florida Rural Legal Services, Inc. is a non-profit law firm dedicated to providing quality civil legal advice, representation and education for low income people and communities.	888-582-3410 Farmworkers: 855-771-3077
Legal Services	Legal Services of North Florida Helpline	LSNF provides services and aid to individuals and families with the most critical legal problems.	Tallahassee: 850-385-9007 Pensacola: 850-432-8222 Fort Walton Beach: 850-862-3279 Panama City: 850-769-3581 Quincy: 850-875-988
Legal Services	Senior Legal Helpline	The Senior Legal Helpline provides free legal advice and brief services by telephone appointment to eligible Florida residents age 60 and older, for civil (not criminal) legal problems. Also makes referrals to state and local regulatory agencies, and when it is determined that court representation is necessary, helps seniors find legal providers in their communities.	888-895-7873
Roadside Assistance	My Florida 511 - Traveler Information Service	Recorded road conditions.	511

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Roadside Assistance	Florida Highway Safety & Motor Vehicles - Road Closure Website	Road closure website look up.	-
Tax Preparation	Florida Department of Revenue	Tax information for individuals and families. E-services for file and pay of taxes, fees, and remittances. E-services for child support.	850-488-6800 TTY: 800-955-8771
Veterans Services	Florida Department of Veterans Affairs	Information and referral services for state administered veteran benefits. Copies of public records, benefits and services, and State Veterans' Homes.	2-1-1 844-693-5838
Vital Statistics	Florida Department of Motor Vehicles	Replacement drivers' licenses, auto registrations, and title services.	850-617-2000
Vital Statistics	Florida Department of Health Bureau of Vital Statistics	Replacement birth/death/marriage certificates and other vital document services.	904-359-6900
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		