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Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disabilities	California Department. of Rehabilitation - Disability and Rehabilitation Resources	Information on state and public resources available for citizens with disabilities.	916-324-1313 or 800- 952-5544 (VOICE)
Access and Functional Needs and Disabilities	<u>California Department</u> of Rehabilitation - Office of Deaf Access	Counseling, training, communications devices, and interpreter services.	844-729-2800 (TTY)
Aging Services	<u>California Department</u> <u>of Aging - Senior</u> <u>Helpline</u>	This service links those who need assistance with state and local area agencies on aging and community-based organization.	800-510-2020
Aging Services	California Senior Information and Assistance	Services and information for seniors. Services by county.	Emergency: 911 800-510-2020
Agricultural Aid	<u>California State Farm</u> <u>Service Agency</u>	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	530-792-5520
Agricultural Aid	California FSA Rural Development - Single Family Housing Program	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	530-792-5800

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Consumer Services	California Attorney General's Office	Information on price gouging and consumer complaint services.	800-952-5225
Contractors	California's State License Board	California requires the licensure of commercial and residential contractors. Contractor's license verification and consumer complaints services.	800-321-2752
Contractors	<u>California's State</u> <u>License Board -</u> <u>Outside California</u>	Contractor's license verification and consumer complaints services.	916-255-3900
Crisis Counseling	Alameda County Crisis Line (24/7)	Offer 24-hour support to people of all ages and backgrounds during times of crisis or difficulty in a variety of settings.	Emergency: 911 800-273-8255
Crisis Counseling	<u>Contra Costa County</u> <u>Crisis Center (24/7)</u>	The 24/7 counselors are available and ready to answer calls or text. Services to keep people alive and safe, help them through crises, and provide or connect them with culturally relevant resources in the community.	Emergency: 911 211 or 800-833-2900
Crisis Counseling	Kern County Mental Health Crisis Line (24/7)	The 24/7 hotline provides crisis counseling, suicide intervention, coping skills guidance, and referrals for persons who call and are in immediate crisis situations.	Emergency: 911 800-991-5272
Crisis Counseling	Los Angeles County Access Center Hotline	The 24/7 ACCESS line services include: mental health screening and assessment, referral to a service provider, crisis counseling, mobilizing field response teams, and linkages to other resources.	Emergency: 911 800-854-7771
Crisis Counseling	New Hope Crisis Counseling Hotline (24/7)	The 24/7 free services provide telephone intervention and telephone suicide prevention counseling. Trained crisis workers provide peer counseling to those who are struggling to cope with day to day life.	Emergency: 911 714-639-4673

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Crisis Counseling	Second Chance, Inc. Crisis Hotline (24/7)	The 24/7 hotline includes staff that are qualified by both education and experience to help you begin your journey to recovery from any substance abuse.	Emergency: 911 510-792-4357
Crisis Counseling	Contra Costa Access Crisis Hotline (24/7)	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 888-678-7277
Crisis Counseling	San Francisco Crisis Hotline (24/7)	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help.	Emergency: 911 415-781-0500
Disaster			
Specific Information			
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department - English</u>	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-300-5616
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department - Spanish</u>	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-326-8937
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department -</u> <u>Cantonese</u>	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-547-3506

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Category	Web Link	Assistance Description	Telephone
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department -</u> <u>Chinese- Mandarin</u>	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	866-303-0706
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department -</u> <u>Vietnamese</u>	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	800-547-2058
Disaster Unemployment Assistance	<u>CA Employment</u> <u>Development</u> <u>Department - TTY</u> (non-voice)	This assistance provides weekly benefit payments to those out of work due to the disaster, including self- employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	TTY: 800-815-9387 California Relay Service: 711
Essential Needs	<u>California Department</u> of Social Services - Food Stamps	Information and assistance in filing an application for food stamps.	877-847-3663
Essential Needs	USDA Food and Nutrition Assistance - SNAP (Toll-Free Hotline)	Information and assistance in filing an application for food stamps.	800-221-5689
Essential Needs	California Department. of Public Health - WIC Program	WIC helps families by providing nutrition education, breastfeeding support, vouchers for healthy foods, and referrals to healthcare and other community services.	855-942-7867

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Category	Web Link	Assistance Description	Telephone
Essential Needs	California Department of Social Services: Emergency Food Assistance	Federal program that helps supplement the diets of low- income Americans, including elderly people, by providing them with emergency food assistance at no cost.	916-651-8848 or 916- 229-3344
Essential Needs	<u>California Department</u> of Social Services: <u>Food Banks: all</u> <u>counties</u>	Information and assistance in filing an application for food stamps.	Website for all Counties
Essential Needs	California Association of Food Banks	Referrals to organizations providing emergency food assistance.	510-272-4435
Essential Needs	<u>Feeding America -</u> <u>San Diego</u>	Referrals to organizations providing emergency food assistance.	858-452-3663
Essential Needs	<u>San Diego Food</u> <u>Bank</u>	Referrals to organizations providing emergency food assistance.	Toll free:866-350-3663 or Local 858-527-1419
Essential Needs	Second Harvest Food Bank of Orange County	Referrals to organizations providing emergency food assistance.	949-653-2900 or 888-449-FOOD (3663)
Essential Needs	Los Angeles Regional Food Bank	Referrals to organizations providing emergency food assistance.	323-234-3030
Essential Needs	Community Action Partnership of San Bernardino County	Emergency food, rental, mortgage, motel, energy, or utility assistance.	909-723-1500 or Toll free: 800-635-4618
Essential Needs	Alameda County Community Food Bank	Referrals to organizations providing emergency food assistance. Serving Alameda County	510-635-3663
Essential Needs	<u>Central California</u> Food Bank	Referrals to organizations providing emergency food assistance. Serving Fresno, Kings, & Madera counties.	559-237-3663 or

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Essential Needs	Placer Food Bank - Community Resources Council, Inc.	Referrals to organizations providing emergency food assistance. Serving Yuba & Placer	916-783-0481
Essential Needs	FIND, Inc.	Referrals to organizations providing emergency food assistance. Serving Eastern Riverside & Southern San Bernardino.	760-775-3663
Essential Needs	Food Bank for Monterey County	Referrals to organizations providing emergency food assistance. Serving Monterey County	831-758-1523 or 800-870-3663
Essential Needs	Food Bank of Contra Costa and Solano	Referrals to organizations providing emergency food assistance. Serving Contra Costa & Solano Counties	855-309-3663
Essential Needs	<u>Food Bank of</u> <u>Northern Nevada</u>	Referrals to organizations providing emergency food assistance. Serving Lassen, Sierra & Mono Counties	775-331-3363
Essential Needs	Food Share, Inc.	Referrals to organizations providing emergency food assistance. Serving Ventura County.	805-983-7100
Essential Needs	Community Action Partnership Food Bank of Kern County	Referrals to organizations providing emergency food assistance. Serving Kern County	888-445-0900 or 661-336-5236
Essential Needs	Food Bank of Santa Barbara County	Referrals to organizations providing emergency food assistance. Serving Santa Barbara County	North County 805-937- 3422 South County 805- 967-5741
Essential Needs	Food Link of Tulare County	Referrals to organizations providing emergency food assistance. Serving Tulare County	559-651-3663 or 559-592-0117
Essential Needs	Redwood Empire Food Bank	Referrals to organizations providing emergency food assistance. Serving Sonoma, Humboldt, Del Norte, Mendocino, and Lake Counties.	707-523-7900

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Essential Needs	<u>San Francisco Food</u> <u>Bank - Food Pantry</u> <u>Look up</u>	Referrals to organizations providing emergency food assistance. Serving San Francisco and Marin Counties.	SF 415-282-1900 Novato 415-883-1302
Essential Needs	Second Harvest Food Bank of San Joaquin & Stanislaus Counties	Referrals to organizations providing emergency food assistance. Serving San Joaquin, Stanislaus, Merced, and the Mother Lode Counties.	209-239-2091
Essential Needs	Second Harvest Food Bank of Santa Clara & San Mateo Counties	Referrals to organizations providing emergency food assistance. Serving Santa Clara and San Mateo Counties. Staff speaks English, Spanish, Vietnamese, Cantonese, Mandarin and Tagalog. Three-way interpretation available for other languages.	800-984-3663 (Statewide Toll Free) After hours call 211
Essential Needs	Second Harvest Food Bank of Santa Cruz County	Referrals to organizations providing emergency food assistance.	Hotline: 831-662-0991 or 831-722-7110
Essential Needs	Second Harvest Food Bank Serving Riverside & San Bernardino Counties	Referrals to organizations providing emergency food assistance. Serving San Bernardino or Riverside Counties.	951-359-4757
Essential Needs	Yuma Community Food Bank	Referrals to organizations providing emergency food assistance. Serving Yuma County	928-343-1243
Essential Needs	2-1-1 Service	Referrals to organizations providing food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Accessible 24/7, 180 languages, completely confidential.	Emergency: 911, other inquiries: 211

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Family & Protective Services	Los Angeles County Department of Children and Family Services	Individuals concerned with children at risk for abuse and neglect.	Emergency: 911 Instate: 800-540-4000 Out of state: 213-639- 4500 TDD: 800-272- 6699
Family & Protective Services	California Department of Social Services: Child Protective Services	Individuals concerned with children at risk for abuse and neglect. Directory by county for child protective services.	Emergency: 911 See directory for county
Family & Protective Services	California Department of Social Services: Adult Protective Services	Individuals concerned with possible elder abuse, neglect, or exploitation. Directory by county of Adult Protective Services offices.	Emergency: 911 See directory for county
Financial	County Malford	Information on filing for state financial assistance	016 442 1740
Assistance	County Welfare Directors Association	Information on filing for state financial assistance. Human services for Californians. Benefits application portal.	916-443-1749
Financial Assistance	My Benefits CalWIN	MyBenefits CalWIN is the fast, easy way for California residents to get the help they need. Provide medical, food and cash assistance.	See directory for county
Financial Assistance	<u>CA Department of</u> <u>Social Services-</u> <u>Cash Assistance</u>	CalWORKs is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home. The program serves all 58 counties in the state and is operated locally by county welfare departments.	916-654-2137 or 916- 654-1322

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Health Care Services	California Department of Health Care Services: Medi-Cal	Referrals to local state assisted medical facilities and information on how to apply for Medicaid.	800-541-5555
Health Care Services	California Children's Health Insurance Program - CHIPS	Information and application assistance in applying for the State Children's Health Insurance Program (S-CHIPS) which provides free or low-cost medical insurance for children.	800-318-2596 TTY 1-855-889-4325
Housing	California FSA Rural Development - Single Family Housing Program	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	Toll free: 800-414-1226 TTY toll free: 800-438- 1832
Insurance	California Department of Insurance	General insurance information and fraud reporting services.	800-927-4357 TTY: 800-482-4833
Legal Services	<u>State Bar of</u> California- Look Up a Lawyer	Information and referrals to attorneys providing legal services to individuals.	866-442-2529 Outside state: 415-538-2250
Legal Services	Legal Aid Foundation of Los Angeles	Information and referrals to attorneys providing free and reduced fee legal services to individuals.	800-399-4529
Legal Services	Neighborhood Legal Services of Los Angeles County	Information and referrals to attorneys providing free and reduced fee legal services to individuals, families, and communities.	800-433-6251
Legal Services	Central California Legal Services	Information and referrals to attorneys providing free civil legal assistance to low-income individuals, families, organizations and communities.	800-675-8001

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Legal Services	<u>Legal Services of</u> <u>Northern California,</u> Inc.	Information and referrals to attorneys providing free and reduced fee legal services to individuals in Northern California.	916-551-2150
Legal Services	Bay Area Legal Aid	Information and referrals to attorneys providing free and reduced fee legal services to Bay Area residents.	800-551-5554
Legal Services	Inland Counties Legal Services, Inc.	Information and referrals to attorneys providing free and reduced fee legal services to individuals in San Bernardino and Riverside Counties.	Toll free: 888-245-4257
Legal Services	<u>Legal Aid Society of</u> <u>San Diego, Inc.</u>	Information and referrals to attorneys providing free and reduced fee legal services to individuals in San Diego County.	877-534-2524 TTY: 800-735-2929
Legal Services	California Rural Legal Assistance, Inc.	Information and referrals to attorneys providing free and reduced fee legal services to individuals residing in over 22 California counties.	510-267-0762
Legal Services	<u>Community Legal Aid</u> <u>SoCal</u>	Information and referrals to attorneys providing free and reduced fee legal services to individuals in Orange and Los Angeles Counties.	Hotline: 800-834-5001 714-571-5200
Legal Services	<u>Greater Bakersfield</u> Legal Assistance Inc.	Information and referrals to attorneys providing free and reduced fee legal services to individuals residing within service area in Kern County.	661-325-5943 or Toll Free: 888-292-4252
Legal Services	<u>California Indian</u> Legal Services, Inc.	Information and referrals to attorneys providing free and reduced fee legal representation in cases that involve issues unique to Native Americans.	Escondido 800-743- 8941, Eureka 800-347- 2402 Sacramento 800- 829-0284, Bishop 800- 736-3582
Legal Services	<u>San Diego Volunteer</u> Lawyer Program, Inc.	Information and referrals to attorneys providing free and reduced fee legal services to individuals in San Diego County.	619-235-5656

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Category	Web Link	Assistance Description	Telephone
Roadside Assistance & Road Conditions	California Road Conditions	Recorded road condition information.	511 or 800-427-7623
Roadside Assistance & Road Conditions	<u>Sacramento Region -</u> <u>511 Travel</u> <u>Information System</u>	Recorded road condition information.	511 or 877-511-TRIP (8747)
Roadside Assistance & Road Conditions	511 - San Diego Traffic, Transit & Commute Information	Recorded road condition information.	511, 916-699-1900 or 855-467-3511 TTY: 619-699-1904
Roadside Assistance & Road Conditions	511 - San Francisco Bay Area Transportation Information	Recorded road condition information.	511 or 866-736-7433
Tax Assistance	<u>California Franchise</u> <u>Tax Board - General</u> <u>Assistance</u>	State tax information assistance.	800-852-5711 Automated help: 800- 338-0505
Veterans Services	<u>California Department</u> <u>of Veteran Affairs</u>	Veteran services such as: housing, medical, and information concerning other benefits.	800-952-5626 TDD: 800-324-5966 Outside CA:800-221- 8998

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Vital Statistics	CA Department of Housing and Community Development	For applicants with mobile or manufactured homes; assistance getting documents (like titles) to file insurance claims or send to FEMA	800-952-8356
Vital Statistics	California Department of Motor Vehicles	Duplicate drivers' licenses, auto titles, and registrations.	800-777-0133 TTY:800-368-4327
Vital Statistics	<u>CA Department of</u> <u>Health Services -</u> <u>Vital Records</u>	Replacement birth/divorce/marriage certificates and other vital document services.	916-445-2684 or 916- 558-1784
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		