

National Referrals

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Programs and hours vary.

Need to find information about a specific topic? Use CTRL + F and enter the subject in the search box.

If you find incorrect information in this document, [please let us know](#).

Category	Web Link	Assistance Description	Telephone
Access and Functional Needs and Disability	Federal Communications Commission: 711 Relay	Telecommunications Relay Services (TRS) permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities. Dial 711 to be automatically connected to a TRS operator. Dialing 711, both voice and TRS users can initiate a call from any telephone.	711
Access and Functional Needs and Disability	Americans with Disabilities Act (ADA) Information and Technical Assistance	The Department of Justice operates the ADA Information Line to provide information and materials to the public about the requirements of the Americans with Disabilities Act (ADA). ADA specialists assist callers in understanding how ADA applies to their situation.	ADA Info Line: 800-514-0301 TTY: 800-514-0383
Access and Functional Needs and Disability	ADA National Network	ADA specialists address complex questions on a wide range of ADA topics such as reasonable accommodations at work, building codes for new construction projects, accessible housing, and transitioning from school to work. ADA specialists in each of the ten Regional ADA Centers provide information and guidance to anyone requesting ADA information. Regional ADA Center information map locator.	800-949-4232

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Access and Functional Needs and Disability	National Disability Rights Network	Directory of member agencies. Select a state to find Protection and Advocacy (P&A) Systems and Client Assistance Programs (CAP). There is a P&A/CAP agency in every state and U.S. territory as well as one serving the Native American population in the four corners region.	202-408-9514 TTY: 202-408-9521
Access and Functional Needs and Disability	Directory of Centers for Independent Living	Directory of Centers for Independent Living and Associations - Select state to see available centers. The centers can assist with advocacy, counseling, transitions, research and referrals.	713-520-0232 (Voice/TTY)
Access and Functional Needs and Disability	The ARC	Advocate for all people with intellectual and developmental disabilities and their families, provides support and services. Online directory of chapters by state.	800-433-5255
Access and Functional Needs and Disability	Department of Labor: Office of Disability Employment	This website is managed by the U.S. Dept. of Labor and provides access to disability-related information and programs available across the government on numerous subjects, including benefits, civil rights, community life, education, employment, health, housing, technology and transportation.	866-633-7365
Access and Functional Needs and Disability	Homemods	Online National Directory of Home Modification and Repair Resources for home modification and repair programs and businesses from across the country that specialize in mobility and accessibility solutions. Dedicated to promoting aging in place and independent living for persons of all ages and abilities. Offers training and education opportunities for professionals who wish to respond to the increasing demand for home modification services.	Refer to website
Access and Functional Needs and Disability	Rebuilding Together	Online directory by state of affiliates, volunteer programs for home repair. Repair and rehabilitation of homes for families, seniors, people with disabilities, and disaster recovery.	Refer to website

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Access and Functional Needs and Disability	Home Access Program	Online directories of realtors and consultants to assist in finding handicapped accessible homes and modification of existing homes for handicapped accessibility. The Home Access Program was designed to be a free service that helps people to locate and modify homes to fit their specific needs. Individuals are able to access a database of specially trained Real Estate Agents around the country that understand the Americans with Disabilities Act and the challenges that are faced when finding an accessible home.	Refer to website
Access and Functional Needs and Disability	Technical Assistance Collaborative	Consultants and Resources for affordable housing, health care, and human services. Information on special purpose vouchers. Online Public Housing voucher database targeted for people with disabilities and other needs.	617-266-5657
Access and Functional Needs and Disability	United States Access Board	The United States Access Board maintains web links listing for national and local organizations that support people with disabilities and others with access and functional needs.	See Listings to connect with websites. Voice: (202) 272-0080 or (800) 872-2253 TTY: (202) 272-0082 or (800) 993-2822
Aging Services	US Department of Health and Human Services Eldercare Locator	This service links those who need assistance with state and local area agencies on aging and community-based organization. Resources for older persons and/or their families for agencies providing services like transportation, meals, home care, and caregiver support.	800-677-1116 Relay: 711 Online Chat available
Aging Services	AARP (Member Benefits)	This service links AARP Members with services and benefits.	Toll Free: 888-687-2277 Spanish: 877-342-2277 Relay: 711
Aging Services	Meals on Wheels (Seniors)	Search for local Meals on Wheels programs by city and state.	888-998-6325 Online Find Meals Locator

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Aging Services	USDA Commodity Supplemental Food Program (CSFP)	The Commodity Supplemental Food Program (CSFP) works to improve the health of low-income elderly persons at least 60 years of age by supplementing their diets with nutritious USDA Foods. State contact information available on website.	Refer to website
Aging Services	Medicare Rights Center	National Helpline to help callers understand their Medicare benefits, find the right coverage, and understand how any existing coverage works with Medicare.	800-333-4114
Aging Services	Family Caregiver Alliance	Resources to help caregivers locate programs and services.	800-445-8106
Agricultural Aid	Farm Service Agency Office locator	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine. Farmers & ranchers in the declared area with damages may be eligible for assistance.	Refer to website
Agricultural Aid	USDA Rural Development Office - Office locator	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas. Rural area residents living in communities with populations of 20,000 or less, who are in need of reduced fee, low interest and no down payment mortgage assistance.	Refer to website
Agricultural Aid	USDA Disaster Resource Center	Information about specific disasters and emergencies, how to prepare, recover, and help build long-term resilience, as well as information about USDA assistance during disaster events.	Browse Online Knowledge base
Agricultural Aid	United States Department of Agriculture Farmers.gov: Recover	The USDA Farmers.gov site provides recovery information for farmers, ranchers, and forest landowners.	Online Service Center Locator
Agricultural Aid	USDA Natural Resources	Development of a plan tailored to your land and your goals to help you increase productivity and protect the	Refer to website

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	Conservation Service - Conservation Stewardship Program (CSP)	value of your land. Landowners voluntarily enroll in the program because it helps them enhance natural resources and improve their business operation. CSP offers annual incentive payments for installing the conservation practices on your land. Private landowners affected by a disaster can build on existing conservation efforts while strengthening agricultural operations.	
Agricultural Aid	USDA Risk Management Agency - Crop Insurance	Private landowners affected by a disaster who need assistance locating a Risk Management approved agent or who have questions about the 2014 Farm Bill or Crop Insurance. The USDA's Risk Management Agency oversees the federal crop insurance program that supports the nation's farmers and ranchers in difficult times.	Refer to website
Agricultural Aid	National Oceanic and Atmospheric Administration Fisheries Finance Program	Assistance for Commercial Fisherman, shore side facilities, and aquaculture facilities affected by a disaster. Provides long term financing for the cost of construction or reconstruction of fishing vessels, fisheries facilities, aquacultural facilities	Southeast Financial Services Branch: 727-824-5377 Northeast Financial Services Branch: 978-281-9154 Northwest Financial Services Branch: 206-526-6122
Agricultural Aid	Farm Aid Crisis Support	Resource Guide for Farm Crisis Support, resource network, advocacy, family farm issues and counseling.	800-FARM-AID (800-327-6243)
American Red Cross	American Red Cross Service Center National Disaster Hotline (ARC)	Immediate Needs for medicine, first aid, shelter (Clean water, safe shelter, hot meals). Emergency supplies with toiletries (Comfort kits) crisis intervention, health and psychological assessments, and additional referrals and information.	800-Red Cross (800-733-2767) Spanish: Press 2 TTY: 800-526-1417
Animals/Pets	American Veterinary Medical Association: Disaster Information Portal	Disaster survivors requesting animal disaster plans and resources. Directory of state veterinarians.	Refer to website
Animals/Pets	ASPCA Disaster Preparedness	Pet care disaster preparedness	Refer to website

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Animals/Pets	True Rx Savings (include Pet Medications)	Disaster applicants will be given a discount card (free of charge) offering large discounts on most well known prescription drugs lost during a disaster for families and pets. The card is available to the general public and can be printed from the foundation's website or ordered by telephone.	800-213-7632
Animals/Pets	Red Rover Animal Response	Animal support contains listings of pet friendly hotels and resources for animal care	800-440-3277
Animals/Pets	Helping Lost Pets	National Pet Registry to report a lost or found pet, information is shared across network.	Register online, searchable listings
Animals/Pets	Pet FBI	Information Center for Lost and Found Dogs, Cats and All Other Pets	Online searchable database
Citizenship	U.S. Citizenship and Immigration Services	Steps to apply for citizenship, and a guide to naturalization	800-375-5283 TTY: 800-767-1833
Consumer Services	Federal Trade Commission, Bureau of Consumer Protection Directory of Regional Offices	Online locator for Federal Trade Commission (FTC) regional offices that cover the 7 geographic areas. Offices provide information on price gouging and consumer complaint services.	202-326-2222
Consumer Services	Federal Trade Commission, Consumer Response Center	Information on how to file a complaint about a company or scam. Complaints help the Federal Trade Commission (FTC) and other law enforcement agencies bring scam artists to justice and put an end to unfair and misleading business practices	877-FTC-HELP (382-4357) TTY: 866-653-4261
Consumer Services	State Consumer Protection Agency Listing	Listing of state offices which can offer a variety of services such as complaint mediation, advocacy, and investigation.	USA Gov Info Line: 844-872-4681
Contractors	Each state has Licensing board - see state & local tab	Contractor's license verification and consumer complaints services.	N/A

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Crisis Counseling	911 Need to call or text	In case of emergency contact your local emergency services. An emergency is any situation that requires immediate assistance from the police, fire department or ambulance.	Emergency: 911
Crisis Counseling	Disaster Distress Helpline	To get help and support for any distress that you or someone you care about may be feeling related to any disaster. Calls answered by trained crisis counselors 24/7. Survivors of natural disasters or human-caused disasters or events can find support and resources.	800-985-5990 Spanish: Press 2 TTY: 800-846-8517 or text 'TalkWithUs' to 66746 Spanish: Text "Hablamos" to 66746
Crisis Counseling	Treatment Advocacy Center	Mental Health Treatment and advocacy information available for individuals and family or caregivers.	800-784-2433 (800-SUICIDE)
Crisis Counseling	Crisis Text Line	Crisis Text Line serves anyone, in any type of crisis, providing access to free, 24/7 support and information via a medium people already use and trust.	Crisis Text Line: Text HOME to 741-741 to connect to a trained crisis counselor (24/7)
Crisis Counseling	National Suicide Prevention Lifeline	24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help. Emotional support, survivor support, crisis resources, trauma support, loss support, grief or depression support and self-care resources.	800-273-8255 Spanish: 888-628-9454 TTY: 800-799-4889 Online Chat available
Crisis Counseling	Veterans Crisis Line	The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text.	800-273-8255 (Option 1) or text message to 838255 Online Chat available
Crisis Counseling	United Way 2-1-1 - Information & Referral Helpline	211 is not available in all areas, check the 211 website to see if service is available. Individuals seeking help will be routed to the closest possible provider of mental health and suicide prevention services.	211
Disaster Specific Information	See State and Local Tab for Disaster Specific referrals available in the area		-

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Disaster Unemployment Assistance	U.S. Department of Labor - Toll Free Referral Helpline	This U.S. Dept of Labor helpline provides the caller with general information concerning state unemployment benefits and telephone numbers to the nearest unemployment offices. Individuals may seek information on disaster unemployment, employment opportunities, or state social and family services.	866-487-2365 TTY: 877-889-5627
Disaster Unemployment Assistance	U.S. Department of Labor Career One Stop	The U.S. Dept. of Labor disaster portal provides disaster survivors with web links to state agencies providing unemployment benefits, employment opportunity information, social and family services, and disability resources.	877-US2-JOBS or 877-872-5627 TTY: 877-889-5627
Environment	U.S. Environmental Protection Agency National Response Center Hotline	Individuals seeking to report spills, violations, emergency environmental events that affect public health. EPA Regional information is available in addition to the National Response Center Hotline	National Response Center: 800-424-8802
Essential Needs	USDA SNAP Information Line - Supplemental Nutrition Assistance Program	Information on the Supplemental Nutrition Assistance Program (SNAP) formerly known as food stamp, eligibility requirements and/or other essential needs information.	800-221-5689
Essential Needs	USDA SNAP directory - State Hotlines	Directory of State SNAP hotlines; information on SNAP benefit questions in the States and territories.	Refer to website
Essential Needs	USDA Food and Nutrition: Disaster Assistance	Replacement benefits may be available for lost food purchased with SNAP Benefits in a disaster. Generally the food loss must be reported within 10 days to the local office, and replacement benefits requested. If an extension of time was granted for the affected disaster area, or if the State has been approved by FNS to issue automatic replacements, this information will be posted on the website.	Refer to website
Essential Needs	United Way - Get Help Information and Referrals	211 is not available in all areas, check the 211 website to see if service is available. Referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, transportation, rental and utility assistance.	211

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Essential Needs	FEMA Mobile Application Disaster Resources	Install the FEMA Mobile App to use Disaster Resources and the Shelter locator. Shelters may offer various services; check for availability and pet accommodations prior to traveling to a shelter.	Text SHELTER and a Zip Code to 43362 (4FEMA). For Spanish: text REFUGIO and a Zip Code to 43362 (4FEMA).
Essential Needs	Red Cross: Find Open Shelters locator	Map listing of open Red Cross shelters.	Refer to locator
Essential Needs	Salvation Army Disaster Response	Disaster Relief services such as training, food services, emotional and spiritual care, emergency communications, disaster social services, donations management, and long-term recovery programs. Donation and volunteer opportunities. Online locations for current open services. Directory of divisional disaster directors by state.	Refer to website
Essential Needs	AARP (Member Benefits - Travel Benefits)	AARP offers members benefits for travel such as car rentals and hotels.	800-424-3410 or 888-687-2277 Spanish: 877-342-2277
Essential Needs	Feeding America - Find your local food bank	Locator tool to access the Feeding America nationwide network of 200 local food banks and 60,000 food pantries and meal programs serve communities across the country.	Refer to locator
Essential Needs	National Hunger Hotline	Locator tool to find community-based organizations and emergency food providers, and volunteer opportunities.	USDA National Hunger Hotline: English: 866-3-HUNGRY (866-348-6479) Spanish: 877-8-HAMBRE (877-842-6273) or text "Food" to 97779
Family & Protective Services	Childhelp National Child Abuse Helpline	Individuals concerned with children at risk for abuse, and distressed parents seeking crisis intervention. Crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. Website contains a listing of Child Protective Services for all states.	Emergency: 911 800-422-4453

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Family & Protective Services	National Center on Elder Abuse	Individuals concerned with possible elder abuse, neglect, or exploitation. Map locator, select a state for resources available in the state.	Emergency: 911
Family & Protective Services	National Domestic Violence Hotline	Resources and referrals for victims, survivors, and families. Assistance in building healthy relationships, conflict resolution, safety plans, and legal information.	Emergency: 911 800-799-7233 TTY: 800-787-3224 Online Chat available
Family & Protective Services	Casa de Esperanza	Resources and referrals for Latinas and others experiencing domestic violence. 24-hr bilingual domestic violence helpline.	Emergency: 911 Bilingual: 651-772-1611
Family & Protective Services	Human Trafficking Hotline	Online referral search to find social and legal services for victims and survivors of human trafficking and connect with training and volunteer opportunities across the U.S. and its territories. Report potential situations of sex and labor trafficking.	Emergency: 911 888-373-7888 TTY: 711 Text 233733 Online chat available
Financial Assistance	U.S. Small Business Administration Disaster Customer Service Center (SBA)	Low interest mortgages, personal property, and economic injury loans are available to homeowners, renters, and business owners affected by the disaster.	800-659-2955 TTY: 800-877-8339
Financial Assistance	American Red Cross Hero Care Center (Military Families)	The American Red Cross works in partnership with military aid societies to provide quality, reliable financial assistance to eligible applicants 24/7/365. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, etc.	877-272-7337
Fraud	Office of the Inspector General	If you suspect someone is filing false damage claims, please report it. Help FEMA make sure that disaster aid goes only to those who deserve it. It is a violation of federal law to file a false claim.	FEMA Fraud tip line: 866-223-0814 Online complaint form available
Fraud	Federal Trade Commission	Individuals wishing to report complaints to Federal Trade Commission, report or find information about scams, spam, and consumer complaints.	website has chat support Online Complaint form available

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Health Care Services	CDC: About Human Coronavirus (COVID-19)	Information regarding Coronavirus (COVID-19), including symptoms and steps to take to help prevent illness.	
Health Care Services	Partnership for Prescription Assistance	The Partnership for Prescription Assistance (PPA) is a non-profit organization which brings together pharmaceutical companies, doctors, other health care providers, patient advocacy organizations and community groups to help qualifying patients without prescription drug coverage get free or low-cost medicines through the public or private program that's right for them.	Only if cannot access the website 888-477-2669
Health Care Services	True Rx Savings	Disaster applicants will be given a discount card (free of charge) offering large discounts on most well-known prescription drugs that are lost during a disaster for families or pets. The card is available to the general public and can be printed from the foundation's website or ordered by telephone.	470-588-7283
Health Care Services	Children's Health Insurance Program (CHIP)	The Children's Health Insurance Program (CHIP) provides health coverage to eligible children, through both Medicaid and separate CHIP programs. Website has a dropdown search function to find state Medicaid and CHIP profiles. CHIP is administered by states, according to federal requirements.	877-267-2323 TTY: 866-226-1819
Health Care Services	Diabetes Disaster Response Coalition	This group of membership, manufacturing, and advocacy organizations supports diabetes patients, their caregivers and healthcare providers. The call center representatives can provide information on how to access medical support, storm status, shelters, pharmacies and more for anyone affected by the storm.	Patients: 800Diabetes (800-342-2383) Healthcare Providers: 314-Insulin (314-467-8546)
Health Care Services	Department of Health and Human Services: Public Health	Medical and Health preparedness, collaborates with hospitals, healthcare coalitions, biotech firms, communities and other partners.	877-696-6775
Health Care Services	RxOpen.org	When activated, this site maps open and closed pharmacies during disasters.	Refer to website
Health Care Services	Poison Control	Poison control centers offer free, confidential, expert medical advice	800-222-1222

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Housing	HUD - Public & Indian Housing Customer Service Center	Individuals searching for affordable housing. Overview of information for Public and Indian Housing (PIH). Applicants will be given the telephone number of their local HUD Public and Indian Housing Office where they can apply for public housing assistance.	Benefit Finder: 800-955-2232
Housing	HUD Portal - Local Offices	Website provides a HUD Regional Office Directory	Refer to website
Housing	HUD - Housing Counseling Referral Line	Individuals will be given the telephone number of their local HUD Counseling Office for assistance with rentals and mortgage services.	800-569-4287
Housing	HUD Disaster Resources	HUD FHA Resource Center.	800-304-9320
Housing	Operation Hope National Call Center - Mortgage Crisis Hotline	Assistance in disaster counseling, in deferring mortgage payments, replacing important documents, filing insurance claims, emergency credit counseling, assistance in working with creditors, and disaster preparedness guides.	888-388-4673
Housing	Social Serve.com - Housing Resource Helpline	Socialserve.com is a non-profit organization that assists tenants and agencies in finding affordable housing for callers free of charge. Using a toll-free number, callers work with trained, bilingual call center specialists to find affordable housing. Social Serve may not have listings for all state and territories.	877-428-8844
Identity Theft	Federal Trade Commission: Identity Theft	Individuals concerned with identity theft. Report identity theft and develop a recovery plan.	877-438-4338 TTY: 866-635-4261
Identity Theft	Identity Theft Resource Center	Support for victims of identity theft in resolving their cases, and to broaden public education and awareness in the understanding of identity theft, data breaches, cyber security, scams/fraud and privacy issues.	888-400-5530

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Insurance	Flood Smart: National Flood Insurance Program	Application assistance in applying for flood insurance, claim assistance, and general information regarding this program.	800-621-3362 (FEMA) Select the correct option on the interactive voice menu
Insurance	FEMA Flood Map Service Center	Map Specialists at the FEMA Map Information exchange (FMIX) support the public and other FEMA stakeholders with inquiries pertaining to a wide variety of flood hazard mapping and floodplain management topics including how to find and read flood maps, preliminary flood hazard data, Letters of Map Change, Elevation Certificates, and the National Flood Hazard Layer.	877-336-2627 Live chat available Self service options available
Insurance	FEMA.gov: Flood Insurance Requirements for Recipients of Federal Disaster Assistance	Four page brochure available in English or Spanish. When property owners receive financial assistance from the Federal Government following a Presidentially declared disaster, they may be required to purchase flood insurance coverage.	General Call Center: 800-427-4661 Group Flood Insurance questions: 800-638-6620
Insurance	National Association of Insurance Commissioners	Individuals with basic insurance questions or consumer problems. Online map locator for local Insurance regulatory offices.	Refer to website
Legal Services	Pine Tree Legal Assistance - State Legal Aid Look Up	Online Legal Services links with referrals to offices providing free and reduced fee legal services to individuals affected by a disaster.	Refer to website
Legal Services	Legal Services Corporation - State Legal Aid Look Up	Online Information and referrals to attorneys providing free and reduced fee legal services to individuals affected by a disaster.	Refer to website
Legal Services	LawHelp	Online Map Locator for Legal Aid Programs, information, and forms for each state or territory.	Refer to locator
Legal Services	American Bar Association - Service Hotline	Public Resources from the American Bar Association including advocacy and referrals to legal services.	800-285-2221
Missing Persons	National Center for Missing & Exploited Children (Hotline)	A national database for missing, lost, and exploited children. Website includes a cyber tip line to report child sexual exploitation.	800-843-5678 CyberTipline for Child Exploitation

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Missing Persons	Red Cross Safe and Well List	A national database for communicating "Safe and Well" status. Disaster survivors can register as "safe and well" and concerned family and friends can search for missing survivors.	800 RED CROSS (1-800-733-2767)
Roadside Assistance	US Dept. of Transportation Federal Highway Administration (511 Travel information Service)	Not all areas have 511 services. Recorded road conditions and information on hazardous road conditions for states participating in 511 Travel Information.	511
Roadside Assistance	AARP (Member Benefits - Automotive)	Members of AARP who need Roadside Assistance. This service links those who need assistance with state and local area agencies on aging and community-based organization.	800-424-3410 or 888-687-2277 Spanish: 877-342-2277
Roadside Assistance	AAA (Member Benefits - Emergency Road Service)	Members of AAA who need Emergency Roadside Services such as battery boost, fuel delivery, tire service, towing and vehicle lock out services. Each region has AAA regional clubs.	800-222-4357
Social Security	Social Security Administration	Information regarding social security benefits, survivor benefits, death benefits, and how to replace a social security card.	800-772-1213 TTY: 800-325-0778 automated services available 24/7
Students	Federal Student Aid - Disaster Assistance	Students or Federal Student Loan Borrowers who have been impacted by a federally declared natural disaster. Information on options for financial aid, federal student loans, and repayment of federal student loans.	800-433-3243
Tax Preparation	AARP Foundation - Tax Assistance (Free Tax Preparation)	Free tax preparation assistance for low to moderate income individuals with an emphasis on seniors.	888-227-7669 Online tax assistance 24/7
Tax Preparation	Internal Revenue Service - Disaster Tax Information	Individual or business owners needing information regarding disaster tax relief. Search "Disaster" on website for additional resources. Tax relief to disaster survivors which may include postponing tax deadlines	866-562-5227 TTY: 800-829-4059 Publications: 800-829-3676

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		to provide you with extra time to file and pay before penalties are assessed.	
Treasury Services	Treasury Direct (Savings Bonds)	Replacement or Reissue of Paper savings bonds.	844-284-2676
United States Postal Service	United States Postal Service	Online information for changing address, forwarding or holding mail. Information about address standardization, address matching, address corrections, and other postal address concerns. Post office closure information during catastrophic disasters.	Refer to website
Veterans Services	Department of Veteran Affairs	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance.	Benefits: 800-827-1000 TTY: 800-829-4833 My VA311: 844-698-2311
Veterans Services	Veterans Crisis Line	The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text.	800-273-8255 (Option 1) or text message to 838255 Online Veterans "Chat"
Veterans Services	Wounded Warrior Resource Center	Provide a variety of veteran programs and services to help the veteran to take the steps that are right for them. Services provided are mental and physical wellness, career and VA benefits counseling and personal independence.	888-997-2586
Vital Statistics	National Vital Statistics System	Online directory for state and territory locations for Vital Records replacement. Replacement of birth, death, marriage, and divorce certificates and other vital document services.	Refer to website
Vital Statistics	U.S. Department of State: U.S. Passports	Reporting lost or stolen passports, replacement of passport, and copy of passport records.	877-487-2778 TTY: 888-874-7793
Vital Statistics	American Institute of Conservation	American Institute for Conservation of Historic and Artistic Works provides an online listing of Conservators. Online tool provides a systematic, consistent method of obtaining current information to	Refer to website

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		identify and locate professional conservation services from all across the United States and abroad. The website also offers guides on how to take care of personal heritage items such as photos and documents.	
Vital Statistics	Heritage Emergency National Task Force	FEMA and the Smithsonian Institution cosponsor the Heritage Emergency National Task Force, a partnership of 42 national service organizations and federal agencies created to protect cultural heritage from the damaging effects of natural disasters and other emergencies. Fact sheets available with valuable information on how to salvage damaged items.	Refer to website
Volunteer	National Voluntary Organizations Active in a Disaster	Individuals interested in volunteering. How to help, and how to join.	703-778-5088
Volunteer	National and Community Service	Individuals interested in volunteering and opportunities to serve. National or community service available.	Refer to website
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		