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| Category | Web Link | Assistance Description | Telephone |
|----------------------------------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| Access and Functional Needs and Disabilities | Alabama Department of Rehabilitation Services | Information on state and public resources for citizens with disabilities. | 334-293-7500 Toll free: 800-441-7607 |
| Access and Functional Needs and Disabilities | Alabama Disabilities Advocacy Program (ADAP) | Information on state and public resources for citizens with disabilities. | Toll free: 800-826-1675 205-348-4928 |
| | | | |
| Aging Services | Alabama Department of Senior Services | This service links those who need assistance (i.e., meals, homecare, transportation, etc.) with state and local area agencies on aging and community-based organization. | Local 334-242-5743 Toll free: 800-243-5463 Outside County 877-425-2243 |
| Aging Services | Alabama Department of Senior Services - Aging Care | A collection of links to services and local senior services offices within the State. | web only |
| | | | |
| Agricultural Aid | Alabama USDA Farm Service Agency | USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine. | 334-279-3500 |

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| Agricultural Aid | Alabama USDA Rural Development | USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas. Go online for area office information or contact the State phone number which can provide area office information. | 334-279-3400 |
| Agricultural Aid | Alabama Department. of Agriculture & Industries | Our consumer service activities protect consumers and businesses from unfair and unsafe business practices across a wide range of market sectors, including products and services for food, fuels and petroleum products, weighing and measuring devices, pesticides, and the full range of agricultural activities. | 334-240-7171 Toll free: 800-642-7761 |
| | | | |
| Animals/Pets | Alabama Humane Society | We work in Alabama to support animal welfare legislation, fight animal cruelty in all forms and engage citizens to promote the protection of animals. | by email on website |
| Animals/Pets | Alabama Animal Welfare Coalition - Facebook Page | Events, information, social media posts. | Refer to Website |
| | | | |
| Consumer Services | Attorney General's Office | Information on price gouging and consumer complaint services. | Main: 334-242-7300 Office of Victim Assistance: 800- 626-7676 |

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| Consumer Services | Attorney General's Office - Consumer Interest Division | The Attorney General's Consumer Affairs Division will investigate claims of home repair fraud and, if enough evidence exists, will prosecute individuals. | Consumer Interest Division: 800-392-5658 online complaint form available |
| | | | |
| Contractors | Alabama Home Builders Hotline | Contractor's license verification and consumer complaints services. The Home Builders Licensure Board can take disciplinary actions against builders who are licensed and commit fraud against consumers. | Toll Free: 800-304-0853 Office: 334-242-2230 |
| | | | |
| Crisis Counseling | Alabama Department of Mental Health | Toll-free service available to all those in crisis who are seeking help. | Emergency: 911 Toll Free 800-367-0955 334-242-3454 Advocacy: 800-367-0955 Developmental Disability: 800-361-4491 Substance Use: 844-307-1760 |
| Crisis Counseling | Alabama Suicide & Crisis Hotline | 24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help. | Emergency: 911 800-784-2433 or 800-273-8255 TTY: 800-799-4889 |
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| Disaster Unemployment Assistance | Alabama Department of Labor | The U.S. Department. of Labor disaster portal provides disaster survivors with web links to state agencies providing unemployment benefits, employment opportunity information, social and family services, and disability resources. | File claim: 866-234-5382 TTY: 800-548-2546 Relay Voice: 711 |

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| | | | |
| Essential Needs | Alabama Department of Human Resources - General Information Line | Assistance in filing an application for food stamps, Medicaid, and state financial assistance. | 334-242-1310 |
| Essential Needs | Alabama Department of Human Resources (SNAP) | Information and assistance in filing for food stamps. | 334-242-1700 Outside Montgomery Area: (866) 465-2285 Relay Service: 800-877-8339 Food info line: 334-242-0143 Outside Montgomery Area: 800- 382-0499 Food Assistance Program - 833-822-2202 |
| Essential Needs | Alabama Department of Public Health: WIC Program (Women, Infants, & Children) | Nutrition evaluation and monthly vouchers to receive free supplemental, highly nutritious foods such as cereal, cheese, milk, eggs, peanut butter and dried beans. | 888-942-4673 |
| Essential Needs | Alabama 211 - Information & Referral Helpline | Referrals to organizations providing emergency food, shelter, clothing, crisis counseling, senior services, rent, and utility assistance. | 211 or 888-421-1266 Hearing impaired: 711 |
| Essential Needs | Feeding the Gulf Coast- Main Warehouse | Referrals to organizations providing emergency food assistance. | 251-653-1617 |

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| Essential Needs | Food Bank of North Alabama (Huntsville) | Referrals to organizations providing emergency food assistance. | 256-539-2256 |
| Essential Needs | Community Food Bank of Central AL | Referrals to organizations providing emergency food assistance. | 205-942-8911 |
| Essential Needs | Montgomery Area Food Bank, Inc. | Referrals to organizations providing emergency food assistance. | 334-263-3784 |
| Essential Needs | West Alabama Food Bank | Referrals to organizations providing emergency food assistance. | 205-333-5353 |
| Essential Needs | Feeding the Valley, Inc. | Referrals to organizations providing emergency food assistance. | 706-561-4755 |
| Essential Needs | Wiregrass Area United Way Food Bank | Referrals to organizations providing emergency food assistance. | 334-794-9775 |
| Essential Needs | Selma Area Food Bank | Referrals to organizations providing emergency food assistance. | 334-872-4111 |
| Family & Protective Services | Alabama Department of Human Resources: Child Protective Services | Individuals concerned with children at risk for abuse and neglect. Listing for county Department of Social Services offices. | Emergency: 911 334-242-9500 |
| Family & Protective Services | Alabama Department Human Resources: Adult Protective Services | Individuals concerned with possible elder abuse, neglect, or exploitation. Listing for county Department of Social Services offices. | Emergency: 911 334-242-1350 Adult Abuse Hotline: 800-458- 7214 |

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| Family & Protective Services | Alabama Department of Human Resource Information Line | Family Resources. | Emergency: 911 334-242-1310 Family Assistance: 334-242- 1773 or 334-242-1950 |
| Family & Protective Services | My Alabama | Family Services, public assistance, & employment. | website has various links |
| Family & Protective Services | Alabama Child Care | Information about Child Day Care Centers throughout the state of Alabama. | 334-242-1425 or 334-242-1310 |
| | | | |
| Financial Assistance | Alabama Department of Human Resources: Family Assistance Programs (TANF) | Information and application assistance in filing for state financial assistance. | 334-242-1773 or 334-242-1950 |
| | | | |
| Health Care Services | Alabama Medicaid | Referrals to local state assisted medical facilities and information on how to apply for Medicaid. | 800-362-1504 |
| Health Care Services | Alabama Department. of Health - ALL Kids/Alabama's CHIPS Program | Information and application assistance in applying for the State Children's Health Insurance Program (S-CHIPS) which provides free or low cost medical insurance for children. | 888-373-5437 |
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| Housing | Alabama USDA Rural Development | USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas. | 334-279-3400 |
| Housing | Alabama HUD - Public & Indian Housing Resource Center | Applicants will be given the telephone number of their local HUD Counseling Office for assistance in applying for Section 8 rentals or Public Housing assistance. | 205-731-2617 or 800-955-2232 |
| Housing | Alabama HUD - Automated, Housing Counseling Agency - | Applicants will be given the telephone number of their local HUD Counseling Office for assistance with HUD mortgage services. | 800-569-4287 |
| Housing | Social Serve: Alabama | Housing Locator and Disaster Housing Intervention. | 877-428-8844 Relay Service: 711 |
| Housing | Alabama Housing Finance Authority | Assistance with options for finding and financing affordable housing. | 334-244-9200 Toll-free: 800-325-2432 |
| Identity Theft | Identity Theft Resource Center | The Victim Assistance Call Center provides toll-free, no-cost case mitigation to victims and consumer education and awareness in the understanding of identity theft, data breaches, cyber security, scams/fraud and privacy issues. Provides State Resource information. | 888-400-5530 |
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| Insurance | Alabama Department of Insurance | General insurance information and fraud reporting services. | 334-269-3550 |
| Insurance | Alabama Department of Insurance - Consumer Services | General insurance information and fraud reporting services. | 334-241-4141 or 800-433-3966 |
| | | | |
| Legal Services | Alabama State Bar Nolunteer Lawyers / Pro Bono Services | Information and referrals to attorneys providing legal services to individuals affected by a disaster. | 334-269-1515 or 800-354-6154 |
| Legal Services | Alabama State Bar - Lawyer Referral Services (Nationwide Toll Free) | Information and referrals to attorneys providing free and reduced fee legal services to individuals affected by a disaster. | 800-392-5660 |
| Legal Services | <u>Legal Services</u> <u>Alabama</u> | Information and referrals to attorneys providing free and reduced fee legal services to individuals affected by a disaster. | English: 866-456-4995 Spanish: 888-835-3505 |
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| Roadside Assistance | Alabama Department. of Transportation - Road Conditions Hotline | Recorded road condition information. | 888-588-2848 or TTY: 7-1-1 |
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| Tax Preparation | Alabama Department of Revenue | Free tax preparation assistance for low to moderate income individuals with an emphasis on seniors. | See Directory of Taxpayer Service Centers |
| | | | |
| Veterans Services | Alabama Department of Veteran Affairs | Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance. | 334-242-5077 |
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| Vital Statistics & Records | Alabama Law Enforcement - Citizens Information | Alabama Law Enforcement Agency provides quality service, protection, and safety for the State of Alabama through the utilization of consolidated law enforcement, investigative, | 334-242-4400 |
| Vital Statistics & Records | Alabama Department of Revenue -Motor Vehicle Section | Duplicate drivers' licenses and auto registration services. | 334-242-9000 |
| Vital Statistics & Records | Alabama Center for Health Statistics - Vital Records | Replacement birth/death/marriage/divorce certificates and other replacement document services. | 334-206-5418 |
| | | | |
| Volunteer | VOLUNTEERS SHOULD NOT SELF-DEPLOY | | |