



National Flood Insurance Program Resources

There are many resources available to learn more about flood insurance, flood hazard mapping, floodplain management, and Hazard Mitigation Assistance grants through the National Flood Insurance Program (NFIP). Information can be found online at: www.fema.gov/national-flood-insurance-program-publications. Policyholders can contact their insurance agent or insurer for the most current information about their policy, while all property owners may access the resources below to learn more about the NFIP.

For questions about:	Visit:
FLOOD RISK AND INSURANCE <ul style="list-style-type: none"> Information on flood risk and flood insurance, locating a flood insurance agent, and obtaining information about the NFIP. 	FloodSmart: www.floodsmart.gov
THE NATIONAL FLOOD INSURANCE PROGRAM (NFIP) <ul style="list-style-type: none"> General information about the NFIP, your insurance carrier and advice on how to obtain a loss history report. 	NFIP Call Center 1-800-427-4661 or www.FEMA.gov/national-flood-insurance-program
FLOOD RISK IN YOUR COMMUNITY <ul style="list-style-type: none"> Information on flood risk in your community, building permits, local regulations governing development, and options to mitigate your risk. 	Your Local Building or Planning and Zoning Office
YOUR NFIP POLICY AND COVERAGE <ul style="list-style-type: none"> Questions or information about your insurance policy, contact your agent or the insurer that issued your policy. If you need help finding your insurance carrier, please call the NFIP Call Center at 1-800-427-4661 	Your Insurance Agent or Insurer
FLOOD INSURANCE RATE MAPS (FIRM) <ul style="list-style-type: none"> Find your official flood map and other flood hazard products and download and print FIRMs and National Flood Hazard Layer (NFHL) data. 	FEMA Flood Map Service Center www.msc.fema.gov
FLOOD HAZARD MAPPING AND TECHNICAL EXPERTISE <ul style="list-style-type: none"> Specific questions about FEMA updates to NFIP FIRMs, preliminary flood hazard data, Letters of Map Change, Elevation Certificates, and the NFHL. 	FEMA Map Information eXchange (FMIX) 1-877-336-2627 or www.floodmaps.fema.gov/fhm/fmx_main.html (Live Chat)
PUBLIC MEETINGS IN YOUR REGION ABOUT FIRM UPDATES <ul style="list-style-type: none"> Questions regarding flood insurance, flood hazard mapping, floodplain management, and HMA grants in your Region. 	FEMA Regional Offices: www.fema.gov/fema-regional-contacts
ISSUES OR INQUIRIES <ul style="list-style-type: none"> Resolution of issues that were not addressed after using the above available NFIP resources. 	The Office of the Flood Insurance Advocate: www.fema.gov/flood-insurance-advocate