

## Emergency Operations Center (EOC) Skillset: Recovery Coordination

### Task Categories:

Understand the complexities of recovery

Demonstrate an understanding of community impacts

Prepare for long-term recovery

### *Task Category: Understand the complexities of recovery*

TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1. Demonstrate knowledge of short-term, intermediate, and long-term recovery.	E, F, I, J, T		
2. Demonstrate knowledge of recovery guidance at the Federal, state, local, nongovernmental, and private-sector partner levels, including: <ul style="list-style-type: none"> <li>• National Disaster Recovery Framework (NDRF)</li> <li>• National Mitigation Framework</li> </ul>	E, F, I, J, T		
3. Demonstrate understanding of interdependencies in recovery missions (such as how housing recovery affects economic recovery) and opportunities for coordination, such as priorities identified in: <ul style="list-style-type: none"> <li>• Community hazard mitigation plan</li> <li>• Community master/comprehensive plan</li> <li>• Other applicable organizational plans</li> </ul>	E, F, I, J, T		
4. Demonstrate knowledge of eligibility requirements and opportunities related to available Federal, state, local, philanthropic, nongovernmental, and private-sector partner funding sources: <ul style="list-style-type: none"> <li>• See <a href="http://recovery.gov">recovery.gov</a> for examples</li> </ul>	E, F, I, J, T		
5. Demonstrate understanding of mitigation and resilience.	E, F, I, J, T		

### *Task Category: Demonstrate an understanding of community impacts*

TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
6. Demonstrate knowledge of community demographics, culture, needs, and capacities.	E, F, I, J, T		
7. Demonstrate knowledge of the damage assessment process: <ul style="list-style-type: none"> <li>• Understand information needs during short-term and long-term recovery</li> </ul>	E, F, I, J, T		
8. Engage and coordinate with the private sector and nongovernmental organizations (NGO), including voluntary and philanthropic organizations, to support recovery.	E, F, I		

TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
<b>9.</b> Demonstrate understanding of: <ul style="list-style-type: none"> <li>• Critical infrastructure interdependencies</li> <li>• Potential impacts on the jurisdiction</li> <li>• Potential effects of prolonged service interruptions</li> <li>• Service restoration timelines</li> </ul>	E, F, I, T		
<b>10.</b> Demonstrate knowledge of economic recovery drivers for the community.	E, F, I, J, T		
<b>11.</b> Demonstrate knowledge of the whole community and any cultural sensitivities related to recovery objectives: <ul style="list-style-type: none"> <li>• Identify potential economic, cultural, and environmental impacts of implementing recovery plans</li> </ul>	E, F, I, T		

**Task Category: Prepare for long-term recovery**

TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
<b>12.</b> Support activities that promote proactive community engagement, public participation, and public awareness of short-term, intermediate, and long-term recovery and resilience, such as: <ul style="list-style-type: none"> <li>• Memorials, vigils, and emotional/mental health campaigns</li> <li>• Activities that acknowledge cultural, religious, and traditional diversity in the community</li> <li>• Collections of supplies and monetary donations</li> <li>• Efforts of Voluntary Organizations Active in Disaster (VOAD)</li> </ul>	E, F, I		
<b>13.</b> Prepare disaster recovery plans (such as an overall plan or Recovery Support Function-specific plans), including recovery roles and responsibilities: <ul style="list-style-type: none"> <li>• Prioritize recovery activities based on community needs</li> <li>• Consider funding availability, eligibility requirements, and interdependencies</li> <li>• Incorporate resilience considerations</li> </ul>	E, F, I, J		
<b>14.</b> Coordinate with EOC public affairs staff to disseminate recovery-related public information: <ul style="list-style-type: none"> <li>• Conduct outreach about Disaster Recovery Centers (DRC) and available Federal and state resources</li> <li>• Provide information to protect consumers from disreputable, opportunistic contractors</li> <li>• Combat misinformation</li> </ul>	E, F, I		
<b>15.</b> Capture and communicate economic impacts and implications, including unmet community needs, to state, local, tribal, territorial, and/or Federal leadership.	E, F, I		
<b>16.</b> Work with EOC personnel before, during, and after the transition from response to recovery: <ul style="list-style-type: none"> <li>• Disseminate recovery information and address misinformation</li> </ul>	E, F, I,		

<b>TASKS</b>	<b>CODE</b>	<b>EVALUATION RECORD #</b>	<b>EVALUATOR INITIALS AND DATE</b>
<b>17.</b> Advocate for recovery considerations: <ul style="list-style-type: none"><li>• Provide briefings and recommendations to the Policy Group</li><li>• Propose courses of action to avoid adverse effects on long-term recovery</li></ul>	E, F, I		
<b>18.</b> Implement pre- and post-disaster mitigation and recovery plans.	E, F, I		