

# FEMA, SBA Providing In-Person Assistance at Disaster Recovery Center in Doña Ana County

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**Release Date: August 25, 2025**

**SANTA FE, New Mexico** – A Disaster Recovery Center is open in Del Cerro, in Doña Ana County, to assist New Mexicans affected by the severe storms, flooding and landslides that occurred June 23 - Aug. 5.

FEMA and the U.S. Small Business Administration (SBA) began providing in-person assistance on **Friday, Aug. 22** to help residents apply for federal assistance, including grants from FEMA and low-interest SBA Disaster Loans.

FEMA staff can help individuals in other ways including checking the status of existing applications and informing residents about additional resources available.

The **Lincoln County** center remains open. Residents can go to either location. No appointment is needed.

## **Doña Ana County Location:**

Vado/Del Cerro Community Resource Center

180 La Fe Ave.

Del Cerro, NM 88048

**Hours: 11:30 a.m. - 7:30 p.m. daily**

## **Lincoln County Location:**

Eastern New Mexico University-Ruidoso Annex

709 Mechem Dr.



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Ruidoso, N.M. 88345

**Hours: 9 a.m. - 7 p.m., daily**

**Other ways to apply with FEMA:**

- The fastest way is online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or the Spanish language website [DisasterAssistance.gov/es](https://DisasterAssistance.gov/es).
- Or you can call the **FEMA Helpline** at **800-621-3362** between **5 a.m. and 9 p.m. MT daily**. Help is available in most languages. Press **2** for Spanish. If you use a relay service such as video relay, captioned telephone or other service, give FEMA your number for that service.
- You can also download the [FEMA App](#) for mobile devices.

To complete your application, you will need to provide FEMA with your full name, email address, mailing address, Social Security number, information about the damaged property, insurance details, household income and contact information.

For the latest information about New Mexico's recovery, visit [fema.gov/disaster/4886](https://fema.gov/disaster/4886). Follow FEMA Region 6 on Facebook at [facebook.com/femaregion6](https://facebook.com/femaregion6) and on X at [x.com/FEMARegion6](https://x.com/FEMARegion6)



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