

Understand your FEMA Letter

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You will receive a letter from FEMA after you apply for assistance. It's important that you read this letter carefully and understand any steps you need to take.

Read your FEMA letter carefully

Residents who applied for FEMA disaster assistance after the June 14-15 severe storms will receive a letter from FEMA by mail or e-mail.

It is important to [read the letter](#) carefully. The letter may include next steps you need to take so that FEMA can continue processing your application. It may also include the amount of assistance FEMA can provide and information on how you can use your disaster assistance funds. The letter will also give you information about what to do if you [disagree with FEMA's decision](#).

You may be asked to provide one or more of the following:

- Proof of insurance coverage
- Settlement of insurance claims or denial letter from insurance provider
- Proof of identity
- Proof of occupancy and/or ownership
- Proof that the damaged property was your primary residence at the time of the disaster



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If you have questions about your letter, you can [meet with FEMA staff in your community](#) who can help you. You can also call the FEMA helpline at 1-800-621-3362.

Tracking and updating your application

You can track your FEMA application at DisasterAssistance.gov. The Status Tracker is updated when your application is received, identity verified, FEMA inspection complete, and FEMA decisions are under review.

It is important that your contact information is up to date. FEMA may try to contact you with questions or to follow up on your application. If your phone number, email address, mailing address, or insurance information has changed, you should update your application as soon as possible. The fastest way to update your application is online at DisasterAssistance.gov. You can also meet with FEMA staff at a [Disaster Recovery Center](#) or call the FEMA helpline at 1-800-621-3362.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4884, and www.facebook.com/FEMA.

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