

FEMA Assistance Available to New Mexicans with Disabilities

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FEMA disaster assistance can pay for accessibility improvements to your home if you or a member of your household has a disability. FEMA may provide certain types of support for eligible homeowners and renters in Lincoln County if your home was damaged by the severe storms, flooding and landslides that began June 23, 2025. Below are answers to your frequently asked questions.

What types of physical accessibility items can FEMA pay for?

FEMA may pay up to the full cost of an exterior ramp, grab bars or a paved path of travel from your vehicle to your home when needed by you or a member of your household.

- The accessibility item must be necessary to make the home safe and functional and meet the accessibility need.
- The item must not be covered by insurance or provided by another source.
- FEMA may pay for accessibility items in the following cases:
 - Repair or replacement of a damaged accessibility item
 - Providing an accessibility item that you may not have had before the disaster
 - Providing an accessibility item for a disability that resulted from the disaster

My home was damaged, and I have accessibility items. How can I get help?

Keep repair receipts and document or photograph the damage whenever possible. After you apply for FEMA disaster assistance, a FEMA inspector will contact you to see the damage to your home. The inspector will record the damage to your accessibility items. If you are eligible, you will receive money for those items.

My home was damaged, but I didn't have accessibility items. How can I get help?



An inspector will visit your home to see the damage. You should also call the **FEMA Helpline** at **800-621-3362** to request more information on accessibility improvements.

- You will need to provide receipts or estimates for accessibility items that need to be built or installed.
- You will need a signed statement from your medical provider explaining your need for the items.

My home wasn't damaged, but the disaster caused a disability. How can I get help?

- You will need to provide receipts or estimates for accessibility items that need to be built or installed.
- You will need a signed statement from your medical provider explaining your need for the items.

How do I apply for FEMA assistance?

The fastest way to apply is online at DisasterAssistance.gov. You can call the **FEMA Helpline** at **800-621-3362** between **5 a.m. and 9 p.m. MT daily**. Help is available in most languages. Press 2 for Spanish. If you use a relay service such as video relay, captioned telephone or other service, give FEMA your number for that service. You can also download the [FEMA App](#) for mobile devices.

- In-person assistance is available at the State Disaster Resource Center where FEMA staff can help residents apply for federal assistance. The State Disaster Resource Center is located at ENMU-Ruidoso Annex, 709 Mechem Dr., Ruidoso, NM 88343. Hours are from 9 a.m. to 7 p.m. daily.
- For an accessible video on how to apply for assistance, go to [Three Ways to Register for FEMA Disaster Assistance - YouTube](#)

For the latest information about New Mexico's recovery, visit fema.gov/disaster/4886. Follow FEMA Region 6 on Facebook at facebook.com/femaregion6 and on X at x.com/FEMARegion6



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