

That Phone Call You Blocked May Be FEMA Calling

Release Date: August 4, 2025

It is important for Tennesseans who applied for FEMA assistance to answer calls from unknown numbers. FEMA is calling applicants to ensure they receive all the assistance they are eligible for, which could include housing options, additional funds, or referrals to agencies and organizations who may be able to provide help that FEMA cannot.

This is why you should stay in touch with FEMA and update your contact information if it changes. FEMA needs to be able to reach you. The fastest way to update your information and stay in contact with FEMA is through your DisasterAssistance.gov account. If you do not have internet access or need services not available on FEMA's website, call the **FEMA Helpline at 800-621-3362**.

How to Apply for FEMA Assistance

Apply online at DisasterAssistance.gov, use the [FEMA App](#) for mobile devices or call the **FEMA Helpline at 800-621-3362**. In-person help is available at any Disaster Recovery Center for submitting applications, getting updates and asking questions. Find a center here: [DRC Locator \(fema.gov\)](https://DRCLocator(fema.gov)).

Video: [What to Expect Before Applying for FEMA Assistance](#) | [ASL](#) | [Spanish](#)

Video: [Next Steps After Applying for FEMA Assistance](#) | [ASL](#) | [Spanish](#)

Disaster Recovery Centers

Hours: 9 a.m. to 6 p.m. Monday – Friday; 9 a.m. to 2 p.m. Saturday; Closed Sunday



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- **Hardeman County:** Safehaven Storm Shelter, 530 Madison Ave W., Grand Junction, TN 38039
- **Obion County:** Obion County Library, 1221 E. Reelfoot Ave., Union City, TN 38261

FEMA is committed to providing equal access to federal assistance for Tennesseans who were affected by the April 2-24 severe storms, straight-line winds, tornadoes and flooding. Anyone with an accessibility need who is applying for FEMA assistance should let FEMA know by calling the **FEMA Helpline at 800-621-3362**.



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