

Understanding Your FEMA Letter

Release Date: July 28, 2025

Residents who applied for FEMA disaster assistance after the April 2-24 severe storms, straight-line winds, tornadoes and flooding will receive [a letter](#) from FEMA by mail or e-mail. The letter may ask you to submit more information or supporting documents that are needed to continue processing your application.

It is important to [read the letter](#) carefully. It will include the amount of assistance FEMA may provide and information on how you can use your disaster assistance funds. The letter will also explain your application status and it will give you information about how to appeal the decision.

You may be asked to provide one or more of the following:

- Proof of insurance coverage
- Settlement of insurance claims or denial letter from insurance provider
- Proof of identity
- Proof of occupancy
- Proof of ownership
- Proof that the damaged property was your primary residence at the time of the disaster

If you have questions about your letter, call the **FEMA Helpline at 800-621-3362**.

Homeowners and renters in **Cheatham, Davidson, Dickson, Dyer, Hardeman, McNairy, Montgomery, Obion and Wilson** counties can apply for federal assistance until the **Aug. 19 application deadline**.

How to Apply for FEMA Assistance

Apply online at DisasterAssistance.gov, use the [FEMA App](#) for mobile devices or call the **FEMA Helpline at 800-621-3362**. In-person help is available at any Disaster Recovery Center for submitting applications, getting updates and asking questions. Find a center here: [DRC Locator \(fema.gov\)](https://DRCLocator(fema.gov)).



FEMA

Page 1 of 2

Video: [What to Expect Before Applying for FEMA Assistance](#) | [ASL](#) | [Spanish](#)

Video: [Next Steps After Applying for FEMA Assistance](#) | [ASL](#) | [Spanish](#)

Low-interest disaster loans from the U.S. Small Business Administration are also available. To learn more or apply, visit sba.gov/disaster or call **800-659-2955**.

FEMA is committed to providing equal access to federal assistance for Tennesseans who were affected by the April 2-24 severe storms, straight-line winds, tornadoes and flooding. Anyone with an accessibility need who is applying for FEMA assistance should let FEMA know by calling the **FEMA Helpline at 800-621-3362**.



FEMA

Page 2 of 2