

# Survivor Assistance Available at Several Locations

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**Release Date: May 30, 2025**

**LITTLE ROCK, Ark.** – The state of Arkansas, FEMA and the U.S. Small Business Administration have added four new sites that offer face-to-face help for residents affected by the March 14-15 and April 2-22 severe storms, tornadoes and flooding. Hours are also extended at some sites.

Homeowners and renters in the impacted counties may be eligible for FEMA disaster assistance for losses not covered by insurance. Specialists are available to help you apply for FEMA assistance, review your existing application and submit documents needed to move your application forward.

The new locations and extended hours include:

## **CRITTENDEN COUNTY**

Roberta Jackson Neighborhood Center

1300 Polk Avenue, West Memphis, AR 72301

**Regular Hours:** 8 a.m. to 6 p.m. May 30 and June 2 to June 4; closed Saturday and Sunday

West Memphis City Hall

205 South Redding, West Memphis, AR 72301

**Regular Hours:** 8 a.m. to 6 p.m. May 31 only

Earle City Hall



**FEMA**

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1005 2<sup>nd</sup> Street, Earle, AR 72331

**Regular Hours:** 8 a.m. to 6 p.m. June 2 to June 4

### **CRAIGHEAD COUNTY**

Lake City – City Hall

406 Court Street; Lake City, AR 72437

**Regular Hours:** 8 a.m. to 6 p.m. June 2 to June 4

### **DESHA COUNTY**

McGhee Municipal Complex

901 Holly Street, McGhee, AR 71654

**Regular Hours:** 8 a.m. to 6 p.m. May 30 to May 31 and June 2 to June 4

### **SHARP COUNTY**

Hardy Fire Station

203 Church Street, Hardy, AR 72542

**Days:** May 30 to May 31 and June 2 to June 7

**Hours:** 9 a.m. to 6 p.m. Monday to Friday; 9 a.m. to 1 p.m. Saturday; closed Sundays

Additional locations are listed online at [x.com/FEMARegion6](https://x.com/FEMARegion6) and [facebook.com/FEMARegion6/](https://facebook.com/FEMARegion6/).



**FEMA**

Survivors in **Greene, Hot Spring, Independence, Izard, Jackson, Lawrence, Randolph, Sharp and Stone** counties may apply for federal assistance if they had damage in the March storms. Similarly, those who were affected by the April storms, tornadoes and flooding in **Clark, Clay, Craighead, Crittenden, Desha, Fulton, Hot Spring, Jackson, Miller, Ouachita, Pulaski, Randolph, Saline, Sharp, St. Francis and White** counties may also apply. Survivors affected by both the March and April storms should file a separate claim for each.

Here are the ways to apply:

- Go to [DisasterAssistance.gov](https://DisasterAssistance.gov)
- Download the [FEMA App](#) for mobile devices
- Call the FEMA Helpline at **800-621-3362** between **6 a.m. and 10 p.m. CT**. Help is available in most languages. If you use a relay service, captioned telephone or other service, you can give FEMA your number for that service.

For an accessible video on how to apply for assistance, go to [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

The Small Business Administration offers low-interest disaster loans to homeowners, renters, nonprofit organizations and businesses of any size. To apply online, visit <https://lending.sba.gov> or call **800- 659-2955**. For people who are deaf, hard of hearing, or have a speech disability, dial 711 to access telecommunications relay services.

For the latest information about Arkansas' recovery, visit [fema.gov/disaster/4865](https://fema.gov/disaster/4865) or [fema.gov/disaster/4873](https://fema.gov/disaster/4873). Follow FEMA Region 6 on social media at [x.com/FEMARegion6](https://x.com/FEMARegion6) and at [facebook.com/FEMARegion6/](https://facebook.com/FEMARegion6/)

