

# Have Questions? Answers May Be Available at FEMA Disaster Recovery Centers

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**BATON ROUGE, La.** – FEMA remains in Louisiana to assist survivors recovering from Hurricane Francine.

Three Disaster Recovery Centers (DRCs) are open to support survivors from **Ascension, Assumption, Lafourche, Jefferson, St. Charles, St. James, St. John the Baptist, St. Mary and Terrebonne parishes**. FEMA employees are on-hand to answer questions and assist with applications. Representatives of the U.S. Small Business Administration, the State of Louisiana and nonprofit and nongovernmental partners are also available to assist survivors as they navigate their recovery.

The centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology. If you need a reasonable accommodation or sign language interpreter, please call 833-285-7448 (press 2 for Spanish).

DRCs are open at the following locations:

## **St. Mary Parish**

### **Morgan City Municipal Auditorium**

728 Myrtle St.

Morgan City, LA 70380

## **Terrebonne Parish**

### **Terrebonne Parish Library**

151 Library Drive



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Houma, LA 70360

These centers operate from **8 a.m. to 5 p.m., Monday through Saturday**. No appointment is necessary.

## **Lafourche Parish**

### **Lafourche Parish Emergency Operations Center**

4876 Hwy. 1

Raceland, LA 70394

This center will close Nov. 1. It is open **8 a.m. to 5 p.m., Monday through Friday**.

- The centers have assistive technology equipment that allows disaster survivors to interact with staff.
- Video Remote Interpreting is available and in-person sign language is available by request.
- Real-time captioning as well as information in Braille, large-print, audio and electronic versions are available.
- The centers also have accessible parking, ramps and restrooms.
  - Specialists at the centers can also direct you to operators who can communicate in languages other than English and printed material in multiple languages.
  - Specialists can help you update your FEMA applications and learn about state and community programs and other available assistance. They can clarify information you have received from FEMA or other agencies; they can explain the rental assistance available to homeowners and renters; and they can fax your requested documents to a FEMA processing center and scan or copy new information or documents needed for case files.

You do not have to visit a center to apply for FEMA disaster assistance. The quickest way to apply is by going online at [disasterassistance.gov/](https://disasterassistance.gov/).

Additional options when applying include:

- Download the [FEMA App](#) for mobile devices.



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- Call the FEMA helpline at 800-621-3362 between 6 a.m. and 11 p.m. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.
- To view an accessible video about how to apply visit: [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

For the latest information visit [fema.gov/disaster/4817](https://fema.gov/disaster/4817). Follow FEMA Region 6 social media at [X.com/FEMARegion6](https://X.com/FEMARegion6) or on Facebook at [facebook.com/femaregion6](https://facebook.com/femaregion6).



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