

# Mobile Disaster Recovery Center Open in Franklin County

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**Release Date:** October 21, 2024

**TALLAHASSEE, Fla.** – FEMA has opened a mobile Disaster Recovery Center in Franklin County to provide one-on-one help to Floridians affected by Hurricane Helene. Survivors of any of the storms can visit any center.

Survivors do **not** need to visit a center to apply for assistance. Survivors are encouraged to apply online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or by downloading the [FEMA App](#). FEMA does not distribute cash at Disaster Recovery Centers.

## **Center location:**

### **Franklin County (Mobile)**

Alligator Point Fire Department

101 Tom Roberts Road

Alligator Point, FL 32346

Hours: 8 a.m.-4:30 p.m. Monday-Wednesday through Oct. 23, 2024.

When this center moves to a new location, details will be provided to the public.

To find other center locations go to [fema.gov/drc](https://fema.gov/drc) or text “DRC” and a Zip Code to 43362. All centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology.

Homeowners and renters are encouraged to apply online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or by using the [FEMA App](#). You may also apply by phone at **800-621-3362**. If you choose to apply by phone, please understand wait times may be longer because of increased volume for multiple recent disasters. Lines are open every day and help is available in most languages. If you use a relay service, captioned telephone or other service, give FEMA your number for that service. For an accessible video on how to apply for assistance go to [FEMA Accessible: Applying for Individual Assistance - YouTube](#).



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For the latest information about Hurricane Milton recovery, visit [fema.gov/disaster/4834](https://fema.gov/disaster/4834). For Hurricane Helene recovery information, visit [fema.gov/disaster/4828](https://fema.gov/disaster/4828). For Hurricane Debby recovery information, visit [fema.gov/disaster/4806](https://fema.gov/disaster/4806). Follow FEMA on X at [x.com/femaregion4](https://x.com/femaregion4) or on Facebook at [facebook.com/fema](https://facebook.com/fema).



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