

# Replacing Lost Documents

---

**Release Date:** Sep 5, 2024

When you apply for FEMA assistance after Hurricane Debby, you may need to provide proof of identity, residence, and other documentation. Here are some steps to help you replace important documents that were lost or damaged in the storm.

**Insurance policy information:** Call your insurance company or agent and ask for a copy of your policy, including the Declaration Page.

**Birth and death certificates, marriage and divorce documents: Order certificates online:** [Certificates and Registries | Florida Department of Health \(floridahealth.gov\)](https://www.floridahealth.gov/certificates-and-registries),

**Driver Licenses:** If your driver license has been lost or damaged, you may apply for a replacement at any driver license office. Standard licenses may also be replaced online: [Renew or Replace Your Florida Driver License or ID Card - Florida Department of Highway Safety and Motor Vehicles \(flhsmv.gov\)](https://www.flhsmv.gov/renew-or-replace-your-florida-driver-license-or-id-card). If there is a change of address, Florida driver license or ID card holders have 30 days to update their address on the credential.

**Social Security Cards:** [Replace Social Security card | SSA](https://www.ssa.gov/replace-social-security-card). You may be able to do this online, or you can fill out an application for a Social Security card and bring it to your local office along with unexpired identification. Documents must be original or have a signature, stamp, or raised seal from the issuing agency, no photocopies.

**Medicare Cards:** To replace your card call Medicare at 800-633-4227(TTY 877-486-2048), visit your local Social Security office, request a new card through your online account with Social Security or visit [MyMedicare.gov](https://www.mymedicare.gov).

**Green Card:** Go to [uscis.gov](https://uscis.gov) and complete the Form I-90 application to replace a permanent resident card, and file it online or by mail. [Replace Your Green Card | USCIS](https://uscis.gov/replace-your-green-card).



**FEMA**

**Passports:** [How to Report a Passport Lost or Stolen \(state.gov\)](#).

**Federal Tax Returns:** [About Form 4506, Request for Copy of Tax Return.](#)

**Military Records:** [Request Military Service Records | National Archives.](#)



**FEMA**