

Disaster Recovery Center is Opening in Cross Lanes, WV

Release Date: July 12, 2024

July 13, 2024

DR-4787-WV-MA-002

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Media Advisory

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CHARLESTON, W.Va.— A state-federal Disaster Recovery Center will open at the Tyler Mountain Volunteer Fire Department located at 5380 Big Tyler Road in Cross Lanes tomorrow, July 13, 2024, at 8 a.m.

The center is located at:

Kanawha County

Tyler Mountain Volunteer Fire Department

5380 Big Tyler Road

Charleston, WV 25313

Hours of operation:

8 a.m. to 6 p.m. Monday through Saturday

Closed Sundays



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West Virginia residents who were impacted by the April 2-6 and 11-12 severe storms can visit a disaster recovery center to get help registering for FEMA disaster assistance. To locate a center, check the FEMA app or visit [DRC Locator \(fema.gov\)](https://www.fema.gov/drc-locator).

- *The FEMA registration deadline for the April 2-6 storm is July 22, 2024.*
- *The FEMA registration deadline for the April 11-12 storm is Sept. 3, 2024.*

If you have received a letter from FEMA about your application status, visit a DRC to learn more about next steps. Staff at the center can help you submit additional information or supporting documentation for FEMA to continue to process your application and answer any questions you may have.

Survivors do not have to visit a Disaster Recovery Center (DRC) to register with FEMA. If it is not possible to visit a center, call 800-621-FEMA (3362). The toll-free telephone line operates from 7 a.m. to 11 p.m., seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](https://www.facebook.com/FEMA), www.fema.gov/disaster/4787, and www.facebook.com/FEMA.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).



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