State and Federal Centers to Open April 29 in Lahaina

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HONOLULU – Survivors now have two new Lahaina locations where they can receive information or referrals to organizations offering help after the August wildfires on Maui.

Beginning Monday, April 29, survivors can meet with federal support staff, including language interpreters, and community organizations at the Disaster Recovery Center at Hyatt Regency Maui Resort and Spa at 200 Nohea Kai Drive. Hours are: 8 a.m. to 4 p.m. Monday to Friday; 8 a.m. to 2 p.m. Saturday; closed Sundays. After meeting with specialists at the recovery center, be sure to get your Hyatt Regency parking ticket validated.

The recovery center at the Lahaina Civic Center Gymnasium, 1840 Honoapi'ilani Highway, will operate until 3 p.m. Saturday, April 27, before moving to the Hyatt Regency.

Also beginning Monday, April 29, the State of Hawai?i is opening a Community Resources Center at the Royal Lahaina Resort and Bungalows at 2780 Keka'a Drive. Hours are: 8 a.m. to 4 p.m. Monday to Friday; 8 a.m. to 2 p.m. Saturday; closed Sundays.

The Community Resources Center can help survivors identify new resources to meet long-term recovery needs. Survivors can also get masks, Maui County Right-of-Entry forms and vehicle placards allowing them entry to the burn zone. And they can receive information about Supplemental Nutrition Assistance Program benefits for purchasing food items at grocery stores and other authorized retailers.

Disaster Recovery Centers are accessible to people with disabilities and those with access and functional needs. They are staffed with FEMA personnel as well as specialists from the U.S. Small Business Administration and community organizations.



Interpreters at the recovery center provide assistance in American Sign Language, Chamorro, Chuukese, Hawaiian, Ilocano, Kosraean, Palauan, Pohnpeian, Marshallese, Spanish and Tongan. A schedule is posted at the center showing what days specific languages are offered.

It is important to keep in touch with FEMA if you change your address or phone number, even if only temporarily. Missing or wrong information could delay your assistance.

If you are unable to visit a Disaster Recovery Center, help from FEMA is just a phone call away. Survivors who need continuing rental assistance can call the **FEMA Helpline at 800-621-3362**. Operators speak many languages and can answer your questions from **2 a.m. to 9 p.m. HST**, **seven days a week**.

Individuals and families who are waiting to be placed in units offered under FEMA's Direct Lease program can call **808-784-1600**. Leave your nine-digit FEMA registration number and a phone number where you can be reached. A case worker will return your call within 24 hours.

Survivors can also update FEMA about changes to their personal information by visiting <u>DisasterAssistance.gov</u>. Use the same email you provided when you applied for assistance.

Survivors can meet with SBA specialists at the Hyatt Regency location to file applications, get status updates and get answers to questions.

The last day for small businesses, small agricultural cooperatives, and most private nonprofit organizations to apply for an SBA economic injury disaster loan is **Friday, May 10.** SBA is accepting late physical damage loan applications online or in person until **Tuesday, June 11**, without explanation. Survivors may also apply at https://www.sba.gov/hawaii-wildfires, call the Customer Service Center at **800-659-2955** or email disastercustomerservice@sba.gov for information.

For the latest information on the Maui wildfire recovery efforts, visit mauicounty.gov, mauirecovers.org, fema.gov/disaster/4724 and Hawaii Wildfires - YouTube. Follow FEMA on social media: @FEMARegion9 and facebook.com/fema. You may also get disaster assistance information and download applications at sba.gov/hawaii-wildfires.



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