

Keep in Touch With FEMA

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SOUTH PORTLAND, Maine – Mainers who applied for assistance from FEMA for the December storm and flooding should stay in touch with the agency to update application details with any new information. Missing or outdated material could delay an application.

Information that may need to be updated could include:

- Your current housing situation, phone number or mailing address.
- Adding or removing the name of a person designated to speak for you.
- Adding or changing names of household members and number of people living in the home.
- Changes in your application for FEMA assistance.
- Correcting or verifying home and property damage.
- Updating your payment preference.

To update your information, you can create an account at DisasterAssistance.gov, or call the Helpline at 800-621-3362. The telephone line is open every day from 7 a.m. to 1 a.m. ET. Help is available in most languages. If you use a relay service such as VRS, captioned telephone service or others, give FEMA your number for that service.

When contacting FEMA be sure to refer to the nine-digit application number you were issued when you applied. This number is included in all correspondence you receive from FEMA.

For the latest information on Maine's recovery from the severe storm and flooding from Dec. 17-21, 2023, visit [Maine Flood Resources And Assistance Hub](https://MaineFloodResourcesAndAssistanceHub) and fema.gov/disaster/4754. Follow FEMA on X, formerly known as Twitter, at twitter.com/femaregion1 and at facebook.com/fema.

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FEMA's mission is helping people before, during, and after disasters.



FEMA

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448.



FEMA