

FEMA Assistance Application Checklist

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Homeowners and renters in San Diego County who had damage or losses caused by the Jan. 21-23, 2024, severe storm and flooding may apply for FEMA disaster assistance. The deadline to apply is April 19, 2024.

Before you start your FEMA application, please have the information below ready.

- **Social Security Number**
 - You, another adult, or a minor child member in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified non-citizen.
 - If you don't have a Social Security number, go to the [Social Security Number and Card](#) page. You will get instructions on what to do and what documents you will need.
 - Once you have your Social Security number, you may come back to [DisasterAssistance.gov](#) or call the FEMA Helpline to apply.
- **Insurance Information**
 - Describe the type(s) of insurance coverage you have. This could include coverage under policies like homeowners, flood, automobile, or mobile home insurance.
- **Damage Information**
 - Describe the damage caused by the disaster. Include the type of disaster (like flood, hurricane, or earthquake) and the type of home or vehicle (like a condo, mobile home or house, or a car or truck).
- **Financial Information**
 - Provide your total annual household income, before taxes, at the time of the disaster.
- **Contact Information**
 - Provide the address and phone number of the property where the damage occurred and the address and phone number of where we can reach you now.
- **Direct Deposit Information (optional)**



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Page 1 of 3

- If approved, we can deposit your funds directly into your bank account. You just need to provide the following banking information:
 - Bank name
 - Type of account (like checking or savings)
 - Routing number
 - Account number

There Are Several Ways to Apply

- Go online to DisasterAssistance.gov,
- Use the [FEMA mobile app](#).
- Call 800-621-3362 from 7 a.m. to 10 p.m. PT daily. If you use a relay service such as Video Relay Service (VRS), captioned telephone service or others, give FEMA your number for that service. For an accessible video on how to apply for assistance go to, [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#).
- Visit a Disaster Recovery Center. At a DRC, you can get help applying for federal assistance and disaster loans, updating applications and learning about other available resources. Immigration status checks are not available at the DRCs. Locations are below:

Mountain View Community Center

641 South Boundary Street

San Diego, CA 92113

Spring Valley Library

836 Kempton Street

Spring Valley, CA 91977

Both centers operate from 10 a.m. to 7 p.m. PT, daily unless otherwise noted.



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For the latest FEMA information on the Jan. 21-23, 2024, San Diego County severe storms and flooding, visit www.fema.gov/disaster/4758.

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FEMA's mission is helping people before, during, and after disasters. All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, or economic status.

If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448 (TTY 800-462-7585). Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service. Multilingual operators are available (press 2 for Spanish).



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