

# Understanding Your FEMA Letter

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**LAKE MARY, Fla**– Survivors who applied for assistance from [FEMA](#) after Hurricane Idalia will receive a letter from [FEMA](#) explaining the status of your application.

If the applicant is found eligible for assistance, the letter will explain the amount of assistance [FEMA](#) provided and information on the appropriate use of disaster assistance funds.

If the applicant is found ineligible, read the letter carefully because it will explain the reason for denial and what may be needed to submit with an appeal letter.

The [FEMA](#) application is a process, and we want to make sure survivors receive all the assistance they are eligible for.

Survivors may only need to submit additional information or supporting documentation for [FEMA](#) to continue processing the application. Examples of missing documentation or required actions may include:

- Insurance Settlement or denial letter from insurance provider
- Proof of identity
- Proof of occupancy
- Proof of ownership
- Proof that the damaged property was the applicant's primary residence at the time of the disaster.
- Completing your SBA Loan Application

Questions about your letter can be answered by calling the disaster assistance help line at 800-621-3362.

Survivors who disagree with the decision of ineligibility, or with the amount or purpose of assistance approved can appeal [FEMA](#)'s determination. The appeal process is explained in the letter.



For an accessible video on the [FEMA](#) eligibility letter go to, [FEMA Accessible: Understanding Your Letter - YouTube](#).

For the latest information on Florida's recovery from Hurricane Idalia, visit [floridadisaster.org/updates/](http://floridadisaster.org/updates/) and [fema.gov/disaster/4734](http://fema.gov/disaster/4734). Follow FEMA on X, formerly known as Twitter, at [twitter.com/femaregion4](https://twitter.com/femaregion4) and at [facebook.com/fema](https://facebook.com/fema).



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