

How to Replace Vital Documents Lost or Damaged by Vermont's Floods

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If you lost vital documents during Vermont's July floods – such as birth and marriage certificates, Social Security cards, driver's licenses or medical records – you can get replacements from the following contacts:

Federal Documents

Permanent Resident Card (Green Card):

- Phone: 800-375-5283
- Website: uscis.gov

Medicare cards:

- Phone: 800-633-4227; (TTY) 877-486-2048
- Website: medicare.gov

Military records:

- Phone: 314-801-0800
- Website: archives.gov/contact

Passport:

- Phone: 877-487-2778; (TTY) 888-874-7793
- Website: travel.state.gov

Social Security card:

- Phone: 800-772-1213; (TTY) 800-325-0778
- Website: ssa.gov



U.S. Savings Bonds (Department of the Treasury):

- Phone: 844-284-2676
- Website: treasurydirect.gov

U.S. tax documents (IRS):

- Phone: 800-829-1040
- Website: irs.gov
 - Tax deadlines for Vermont residents that were set to occur July 7 or after have been extended to November 15, 2023. For more info, visit [IRS: Vermont flooding victims now eligible for tax relief; Oct. 16 deadline, other dates extended to Nov. 15 | Internal Revenue Service](#)

COVID-19 Vaccination cards:

- Phone: 888-688-4667, option 3
- Email: VaxRecordRequest@vermont.gov
- Website: [COVID-19 FAQ \(vermont.gov\)](#)

State Documents

Birth, death, marriage, divorce records:

- Phone: 800-439-5008 (within Vermont) or 802-863-7275
- Website: [Order Vital Records | Vermont Department of Health \(healthvermont.gov\)](#)

Driver's License, Learner's Permit, Non-Driver ID, vehicle registration:

- Phone: 802-828-2000
- Website: [Online Services | Department of Motor Vehicles \(vermont.gov\)](#)

3SquaresVT (Supplemental Nutrition Assistance Program):

- Phone: 1-800-479-6151
- Website: [3SquaresVT | Department for Children and Families \(vermont.gov\)](#)



FEMA

EBT / P-EBT Cards (Electronic Benefit Transfer / Pandemic Electronic Benefit Transfer):

- Phone: 1-800-914-8605

State tax documents:

- Website: [Flood Recovery Resources | Department of Taxes \(vermont.gov\)](#)
 - State tax deadlines have been extended to November 15, 2023, for those affected by flooding.
 - For a list of town clerks, visit [TownClerkGuide.pdf \(vermont.gov\)](#).

Personal Documents

Real estate and property documents:

- Contact the office of your county clerk

Credit cards:

- Contact your credit card company

Insurance Documents:

- Contact your insurance agent

Medical Records:

- Call your doctor or medical insurance company
 - Your pharmacy can print a list of all your prescriptions (medical and prescription records are tracked electronically)

Credit Reports from Equifax, Experian or TransUnion:

- Website: www.annualcreditreport.com



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