

# Disaster Recovery Centers are a One Stop Shop for Assistance

---

**Release Date: Jan 25, 2023**

At a Disaster Recovery Center (DRC), you can speak directly with someone about your unique case and receive guidance. DRCs provide survivors with an opportunity to meet face-to-face with staff from the state of Florida, FEMA and specialists from other federal agencies.

Every attempt is being made to locate DRCs in communities most affected by Hurricanes Ian and Nicole. While Hurricane Nicole survivors have through Feb. 13, 2023, to submit a FEMA application, DRCs offer so much more than creating an application. For example, survivors can:

- Get help understanding FEMA decision or request for information letters.
- Check the status of your FEMA application.
- Get information about help with rental assistance or other basic needs.
- Get referrals to agencies or non-profits that may offer assistance FEMA is not able to provide.
- Meet with a U.S. Small Business Administration (SBA) representative.
- Meet with a mitigation specialist about protecting your home and property from future natural disasters.

While the deadline to submit a FEMA application for damage caused by Hurricane Ian has passed, you can still visit a DRC to check the status of your FEMA application and receive answers to any related questions you may have.

To find your closest DRC, go online to [DRC Locator](#) or text “DRC” and your Zip Code to 43362.

No appointments are necessary to visit a center. Opportunities to meet a mitigation specialist or SBA representative may vary by location. Most locations operate Monday to Saturday and are closed Sunday. Please check the online [DRC Locator](#) to confirm hours of operation for your specific location.



## How Hurricane Nicole Survivors Can Apply for FEMA Assistance

You may be eligible for FEMA disaster assistance if you have property damage caused by Hurricane Nicole and your primary residence is in Brevard, Flagler, Lake, Putnam, St. Johns or Volusia counties. Even if you have insurance, FEMA may be able to help.

You don't have to visit a DRC to apply. Create your application online by visiting [disasterassistance.gov/](https://disasterassistance.gov/). You can also call the FEMA Helpline at 800-621-3362. Specialists are available from 7 a.m. to 11 p.m. ET seven days a week.

For the latest information on Florida's recovery from Hurricane Ian visit [fema.gov/disaster/4673](https://fema.gov/disaster/4673). For information on Hurricane Nicole go to [fema.gov/disaster/4680](https://fema.gov/disaster/4680). You can also visit [floridadisaster.org/info](https://floridadisaster.org/info) and [fema.gov](https://fema.gov). Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\) / Twitter](https://twitter.com/femaregion4) and at [facebook.com/fema](https://facebook.com/fema).



**FEMA**