

What to Expect After You Apply for FEMA Assistance

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If your primary residence is in Brevard, Flagler, Lake, Putnam, St. Johns, or Volusia counties and your home and/or personal property was damaged by Hurricane Nicole, FEMA may be able to help with disaster-related assistance or other essential disaster-related needs not covered by insurance.

There are several ways to apply: Go online to DisasterAssistance.gov, use the [FEMA app](#) for smartphones or call 800-621-3362. Calls are accepted every day from 7 a.m. to 11 p.m. ET. Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service. To view an accessible video about how to apply visit: [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

When two or more disasters are declared for the same designated area, FEMA works to ensure applicants receive all eligible help while preventing duplication of federal benefits.

Families who experienced damage by both Hurricanes Ian and Nicole must register again with FEMA. FEMA will not pay for duplicate losses, but FEMA may provide help for new damage caused by a second disaster declaration.

When creating your FEMA application, you must provide:

- Your current phone number where you can be contacted.
- Your current address and your address at the time of the disaster.
- Your Social Security number.
- A general description of damage and losses caused by the disaster.
- Names of all occupants of the household.
- Your annual household income, before taxes, at the time of the disaster.
- Banking information if you are eligible for disaster assistance and you'd like funds directly deposited into your bank account.



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- If insured, the types of insurance you have, and when available, the policy number or the agent and/or the company name.

If you have homeowners, renters or flood insurance, file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may be eligible for federal assistance.

For an accessible video on FEMA home inspections, go to youtube.com/watch?v=kXMaDkY3Q2o.

For the latest information on Florida's recovery from Hurricane Nicole, visit floridadisaster.org/info and fema.gov. Follow [FEMA Region 4 \(@femaregion4\)](https://twitter.com/femaregion4) / [Twitter](https://twitter.com/femaregion4) and at facebook.com/fema.

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