Myths vs. Facts

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Myth

If you receive money from a GoFundMe page, this will make you ineligible for FEMA assistance.

Fact

- If you receive money from a GoFundMe page for something specific, such as repairs, funeral expenses or other aid, this may affect your FEMA eligibility, but survivors should still apply for assistance and let FEMA determine if you are eligible.
- By law, FEMA cannot duplicate benefits you receive from another source.

Myth

If you register with FEMA, you will automatically receive $250.

Fact

- FEMA determines eligibility on a case-by-case basis. You can apply for assistance by going to disasterassistance.gov, by calling 800-621-3362, using the FEMA mobile app, or by going to one of FEMA’s mobile registration centers in Breathitt, Clay, Floyd, Knott, Letcher, Perry and Pike counties.

Myth

Survivors should not begin cleaning up until a FEMA inspector has completed an assessment.

Fact
Survivors can begin cleaning up immediately to make their homes habitable, but they should take photos or videos of the damage – including inside and outside of the building, and any damage to personal property. Make sure to save all repair receipts.

Myth

Eligibility for FEMA assistance depends on your household income.

Fact

Eligibility for FEMA assistance does not depend on your household income.