

FEMA Help is Still Available Through Late Registration

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San Juan, Puerto Rico –Survivors of the severe storm, floods and landslides that occurred on February 4 – 6, who were unable to apply for help with FEMA during the 60-day standard registration period, may still be considered for disaster assistance by submitting a late application.

To be considered, survivors must complete a registration and write a letter detailing the specific circumstances that prevented the survivor from registering for assistance within the normal application period. Justifying circumstances may include illness, hospitalization or disability of the applicant, death of an immediate family member or personal business travel.

The letter should include the survivor's name, registration number, disaster number, and the last four numbers of the applicant's social security number. Survivors must submit all related documents to support their explanation.

Survivors from the affected municipalities of Cataño, Dorado, Toa Baja, Vega Alta, and Vega Baja may visit a nearby temporary DRC to complete a registration and submit supporting documentation required for a late application. For additional information or to find the Disaster Recovery Center (DRC) nearest you, click on the FEMA DRC link: [Fema.gov/drc](https://fema.gov/drc).



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The temporary centers are located at:

Pabellón Comercial Rafael Hernández Colón	Junta de Inscripción Permanente de Candelaria
Calle Méndez Vigo #349	RR-865
Dorado	Barrio Candelaria, Toa Baja

Regular hours: Monday – Friday: 8:00 a.m. to 4:30 p.m. and Saturday: 8:00 a.m. to 12:30 p.m.

FEMA will continue to support survivors with several options to apply for disaster assistance. You can also apply with FEMA through your smart phone, home computer or by phone. The fastest ways to apply for assistance are:

- Online at DisasterAssistance.gov
- By phone at 1-800-621-3362. Press 1 for English, 2 for Spanish and 3 for all other languages. Those who use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Phone lines operate from 7 a.m. to 11 p.m. seven days a week
- Download FEMA’s mobile app. Select Disaster Resources and click on Apply for Assistance Online.

For more information about Puerto Rico’s recovery from the February floods, visit Fema.gov/disaster/4649. Follow us on social media at Facebook.com/FEMAPuertoRico. Follow the FEMA Region 2 Twitter account at Twitter.com/FEMAreion2.

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