

Disaster Recovery Center at Queens College Closing Dec. 6

Release Date: Dec 3, 2021

FEMA will permanently close a fixed Disaster Recovery Center at **Queens College** at **6 p.m. Monday, Dec. 6**, but residents affected by Hurricane Ida can still get help with their FEMA applications for disaster assistance. Help is just a phone call or a mouse-click away.

The Recovery Center Is Located At

Queens College

152-45 Melbourne Ave.,

Hours: 10 a.m. to 6 p.m.

Dates: Saturday, Dec. 4, and Monday, Dec. 6. It is closed Sunday, Dec. 5.

As part of FEMA's effort to ensure equitable access to survivors, the agency is willing to serve the county with mobile pop-up sites, town halls or virtual meetings, as requested by local and county officials.

FEMA specialists are able to help residents apply for disaster assistance, answer questions and direct them to federal, state and community programs and assistance. Specialists are also able to answer questions about delays in receiving a response from FEMA about your eligibility for assistance, and they can help to upload documents to your account.

The deadline to apply for FEMA disaster assistance is **Tuesday, Jan. 4**.

To apply, visit DisasterAssistance.gov, use the FEMA mobile app or call the **FEMA Helpline** at **800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. **Helpline** operators are available from 7 a.m. to 11 p.m. daily. Press 2 for Spanish. Press 3



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for an interpreter who speaks your language.

For additional online resources, FEMA downloadable pamphlets and other aids, visit [DisasterAssistance.gov](https://www.disasterassistance.gov) and click “Information.”

For official information on New York’s recovery from Hurricane Ida, visit [fema.gov/disaster/4615](https://www.fema.gov/disaster/4615). Follow FEMA on Twitter at twitter.com/femaregion2 and on Facebook at facebook.com/fema.



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