

FEMA Mobile Registration Intake Centers Open in Plumas County

Release Date: September 15, 2021

SACRAMENTO, Calif. – Two Mobile Registration Intake Centers (MRICs) will open in Plumas County for survivors whose uninsured and underinsured primary residence was damaged or destroyed by the Dixie Fire. Locations in Greenville and Quincy will be open from Wednesday, Sept. 15 to Saturday, Sept. 18 from 10 a.m. to 6 p.m., and will be staffed by FEMA personnel to assist with registration and answer questions about disaster assistance programs.

- Greenville Jr/Sr High School, 117 Grand St., Greenville, CA 95947
- Old Plumas County Probation Office, 1446 E. Main St., Quincy, CA 95971

Survivors are encouraged to file insurance claims for damage to their homes, personal property, businesses and vehicles before they apply for FEMA assistance. In addition to visiting an MRIC, the easiest way to apply is online at [DisasterAssistance.gov](https://www.disasterassistance.gov). Survivors may also call the FEMA Helpline at 800-621-3362 (TTY 800-462-7585) from 4 a.m. to 10 p.m. PT, seven days a week. Multi-lingual operators are available. If they use a relay service, such as a videophone, InnoCaption or CapTel, give FEMA the number for that service. The registration deadline is Oct. 25, 2021.

Applicants for disaster assistance should have the following on-hand before contacting FEMA: their Social Security number, address of the damaged primary residence, a description of the damage, information about their insurance coverage, current contact number and address where they can receive mail, and bank account and routing numbers for direct deposit of funds.

The MRICs will be accessible for individuals with disabilities and accommodations can be made upon arrival, with on-site communication accessibility tools including amplified listening devices and Video Remote Interpreting. ASL interpreters and multilingual services will be available upon request.



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To prevent transmission of COVID-19, protective measures are in effect at all MRICs, including the availability of face masks and hand sanitizer, arrangement of chairs and use of physical barriers to maximize physical distancing between survivors and staff, and visual cues to indicate where to stand.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448 or 800-462-7585 (TTY/TDD).

FEMA's mission: Helping people before, during and after disasters.



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